

## IMPORTANT INFORMATION FOR ATTENDEES AT THE BANCO SANTANDER, S.A. ORDINARY GENERAL SHAREHOLDERS' MEETING (APRIL 2022)

The Centro de Formación El Solaruco in Ciudad Grupo Santander is located on Avenida de Cantabria, s/n, in Boadilla del Monte, Madrid.

Useful website: <https://www.santander.com/en/about-us/santander-group-city>

### HOW TO GET TO MADRID

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#### **By plane:**

The Adolfo Suárez Madrid-Barajas Airport is 21 km from Madrid and has direct connections to all Spanish airports and the world's main cities.

##### **Madrid Airport**

Telephone.....(+34) 91 321 10 00

Website..... [www.aena.es](http://www.aena.es)

The following public services connect the airport with the city of Madrid:

##### **Metro**

Line no. 8 to "Nuevos Ministerios" station.

##### **Línea Exprés bus**

Goes to the Atocha-RENFE transport interchange station.

##### **Train**

Renfe Cercanías Line no. C1 connects the T4 terminal with the city centre.

#### **By train:**

Madrid has two train stations that provide high-speed services and both domestic and international connections. Madrid Puerta de Atocha (Glorieta Emperador Carlos V, s/n) and Madrid-Chamartín-Clara Campoamor (Calle Agustín de Foxa, s/n). See all options for travelling to Madrid by train at the following link.

Useful website: [www.renfe.es](http://www.renfe.es)

#### **By road:**

The bus station in Calle de Méndez Álvaro 83, called Estación Sur, connects the city with the main domestic and international destinations. The Estación de Avenida de América (Avenida de América 9) has connections to most domestic destinations. You will find offices and platforms for all of the bus companies operating in the region at these stations.

Useful website: [www.alsa.es](http://www.alsa.es) - [www.avanzabus.com](http://www.avanzabus.com)


## By car:

- Dual carriageway A-1: from France, Asturias, Cantabria, The Basque Region, La Rioja, Irun and Burgos to Madrid
- Dual carriageway A-2: from France, Catalonia, Aragon, Navarra, Barcelona and Zaragoza to Madrid
- Dual carriageway A-3: from Valencia Region to Madrid
- Dual carriageway A-4: from Cádiz, Seville, Córdoba, the rest of Andalusia, La Mancha and Murcia to Madrid
- Dual carriageway A-5: from Portugal, Badajoz and Cáceres to Madrid
- Dual carriageway A-6: from A Coruña, the rest of Galicia and Castilla y León to Madrid

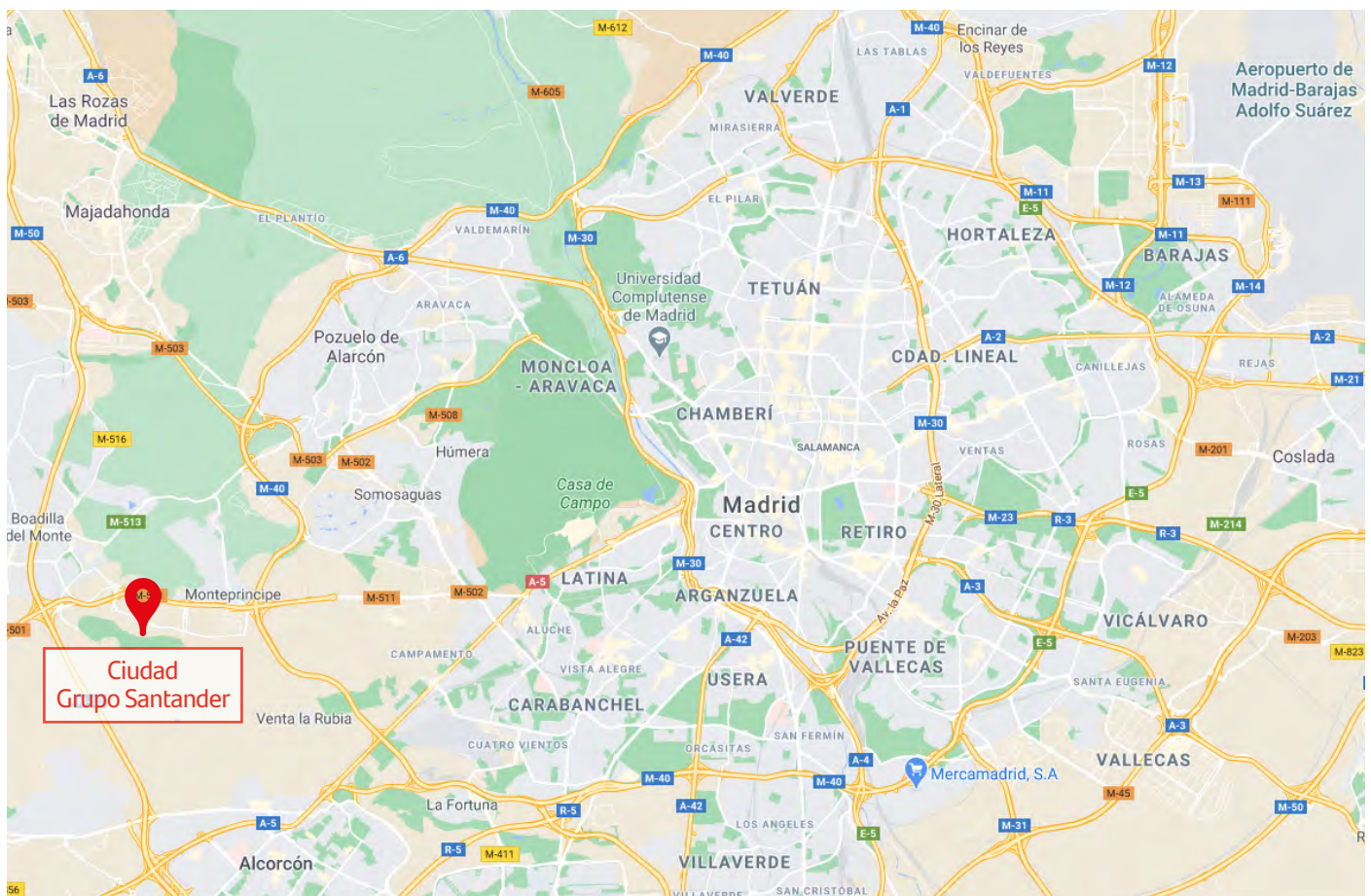
Useful website: [www.google.es/maps](http://www.google.es/maps)

## HOW TO GET TO CIUDAD GRUPO SANTANDER

Details of the exact address, location and coordinates for Ciudad Grupo Santander in Boadilla del Monte, Madrid, are as follows:

 Avenida de Cantabria, s/n - 28660 Boadilla del Monte, Madrid

40°23'45,636"N 3°52'19,037"W



You will enter Ciudad Grupo Santander through the Centro de Visitas, El Faro. It will take you approximately 15 minutes from there to the auditorium in the Centro de Formación El Solaruco, where the meeting will take place.

You can use the following means of transport to get to Ciudad Grupo Santander from Madrid:

### Light Rail:



**Light rail (metro ligero) line 3** – departing from Colonia Jardín (on the corner of Calle Arenas de San Pedro and Carretera Carabanchel-Aravaca 56) to Cantabria

### Bus:

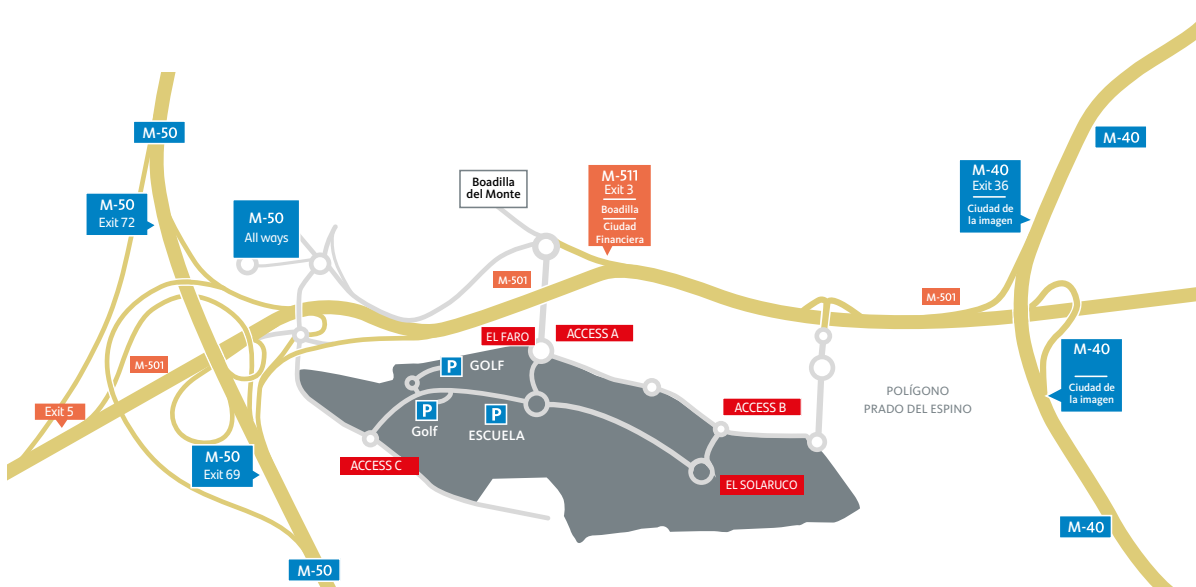


**Intercity bus line no. 574** – departing from Avenida de Las Águilas (Aluche) to Av. Cantabria - Cdad. Financiera Entrada 2

### Taxi or private vehicle:



- **From M-50 South – Exit 69** towards Boadilla/Ciudad Financiera M-513 Brunete M-501 Villaviciosa M-40. Follow the directions for “Ciudad Financiera” and, at the roundabout, take the first exit towards “Centro de Visitas El Faro”.
- **From M-50 North – Exit 72** towards M-513 Brunete/Boadilla M-501 Villaviciosa M-40/Ciudad Financiera. Follow the directions for “Ciudad Financiera” and, at the roundabout, take the first exit towards “Centro de Visitas El Faro”.
- **From M-40 – Exit 36** M-511 Madrid/Ciudad de la Imagen M-501 Boadilla/Ciudad Financiera. From the M-511, take Exit 3 Boadilla del Monte/Vía de servicio – Ciudad Financiera. At the roundabout, take the third exit, and at the next roundabout, take the first exit towards “Centro de Visitas El Faro”.



## COVID-19 PROTOCOL

The regulations applicable as at the date of the call to the meeting require to take the appropriate measures to ensure social distancing for those attending the meeting. Without prejudice to the competent authority changing the regulations from time to time, this circumstance implies that the venue's maximum capacity has to be reduced and access to it will be restricted once that maximum capacity has been reached.

If the venue of the meeting cannot be accessed because its maximum capacity is reached due to the aforementioned and other constraints caused by the changing health and epidemiological situation, shareholders and their representatives are informed that they may be unable to participate at that time through the alternative channels available if the deadline to register to participate through them has expired in accordance with the deadlines and procedures described in the call to the meeting.

Therefore, and to protect the general interest and the health and safety of shareholders, employees and generally those who participate in organising and holding the general meeting, it is recommended that shareholders use the different channels and means that the Bank has made available to participate in the ordinary general shareholders' meeting; thus, avoiding, to the extent possible, physical attendance at the premises where the meeting will be held.

## FACILITIES FOR PEOPLE WITH REDUCED MOBILITY AND/OR HEARING IMPAIRMENTS

The entrance to the Centro de Formación El Solaruco is adapted for people with reduced mobility, who may attend with an accompanying person. Likewise, if requested at the Shareholders' Office located in the foyer of the venue, assistance will be provided to accompany them to the area enabled for people with reduced mobility or hearing impairments, which has the necessary technical resources.

## SIMULTANEOUS INTERPRETATION

A simultaneous Spanish-English interpretation service will be provided throughout the entire meeting. Receivers and headsets may be requested in the foyer, in the area clearly signposted as "INTERPRETACIÓN SIMULTÁNEA" (SIMULTANEOUS INTERPRETATION). You must provide the attendant with your official ID (national ID card, passport or driving licence), which you will have to leave as a deposit until the equipment is returned.

## WHAT TO BRING WITH YOU – ACCREDITATION AND IDENTIFICATION

Anybody wishing to access the venue of the meeting must be a shareholder or a shareholder's representative. At the entrance, attendees will be asked for their attendance, proxy voting and distance voting card, and any attendance, proxy voting and distance voting cards that any shareholder has given them so that they may represent them. They all must be duly completed and signed. They will also be asked for their national ID, passport or other official ID.

## CONTACT US

For any information relating to the ordinary general meeting, there are several information channels available to shareholders:

- Santander Shareholder Relations: Ciudad Grupo Santander, Edificio Pereda, planta 2, 28660 Boadilla del Monte, Madrid, Spain
- Shareholder Helpline: +34 91 276 92 90
- E-mail: [junta.accionistas@santander.com](mailto:junta.accionistas@santander.com)

## DATA PROTECTION POLICY

Banco Santander, S.A. will process your personal data to manage any query and/or suggestion you submit. Processing is necessary for this purpose and the legal grounds for it are performance of the user's request when they submit a query and/or suggestion. They are entitled to exercise their right of access, rectification, erasure, restriction, objection and portability in relation to their data, and to not be the subject of automated individual decision-making, by emailing [protecciondedatosaccionistas@gruposantander.com](mailto:protecciondedatosaccionistas@gruposantander.com) or by writing to Relación con Accionistas, Banco Santander, S.A., Ciudad Grupo Santander. Avenida de Cantabria, Edificio de Pereda 2ª Planta, 28660 Boadilla del Monte, Madrid, Spain, attaching a copy of their national ID card or other official ID in either case. For further information on the processing of your personal data, see the following [Privacy Policy](#).