



H1'23 Earnings Presentation



Important Information

Non-IFRS and alternative performance measures

This presentation contains financial information prepared according to International Financial Reporting Standards (IFRS) and taken from our consolidated financial statements, as well as alternative performance measures (APMs) as defined in the Guidelines on Alternative Performance Measures issued by the European Securities and Markets Authority (ESMA) on 5 October 2015, and other non-IFRS measures. The APMs and non-IFRS measures were calculated with information from Grupo Santander; however, they are neither defined or detailed in the applicable financial reporting framework nor audited or reviewed by our auditors.

We use these APMs and non-IFRS measures when planning, monitoring and evaluating our performance. We consider them to be useful metrics for our management and investors to compare operating performance between periods.

Nonetheless, the APMs and non-IFRS measures are supplemental information; their purpose is not to substitute IFRS measures. Furthermore, companies in our industry and others may calculate or use APMs and non-IFRS measures differently, thus making them less useful for comparison purposes. APMs using ESG labels have not been calculated in accordance with the Taxonomy Regulation or with the indicators for principal adverse impact in SFDR.

For further details on APMs and Non-IFRS Measures, including their definition or a reconciliation between any applicable management indicators and the financial data presented in the consolidated financial statements prepared under IFRS, please see the 2022 Annual Report on Form 20-F filed with the U.S. Securities and Exchange Commission (the SEC) on 1 March 2023 (<u>https://www.santander.com/content/dam/santander-com/en/documentos/informacion-sobre-resultados-semestrales-y-anuales-suministrada-a-la-sec/2023/sec-2022-annual-20-f-2022-en.pdf</u>), as well as the section "Alternative performance measures" of Banco Santander, S.A. (Santander) Q2 2023 Financial Report, published on 26 July 2023 (<u>https://www.santander.com/en/shareholders-and-investors/financial-and-economic-information#quarterly-results</u>). Underlying measures, which are included in this document, are non-IFRS measures.

The businesses included in each of our geographic segments and the accounting principles under which their results are presented here may differ from the businesses included and local applicable accounting principles of our public subsidiaries in such geographies. Accordingly, the results of operations and trends shown for our geographic segments may differ materially from those of such subsidiaries.

Non-financial information

This presentation contains, in addition to financial information, non-financial information (NFI), including environmental, social and governance-related metrics, statements, goals, commitments and opinions.

NFI is included to comply with Spanish Act 11/2018 on non-financial information and diversity and to provide a broader view of our impact. NFI is not audited nor reviewed by an external auditor. NFI is prepared following various external and internal frameworks, reporting guidelines and measurement, collection and verification methods and practices, which are materially different from those applicable to financial information and are in many cases emerging and evolving. NFI is based on various materiality thresholds, estimates, assumptions, judgments and underlying data derived internally and from third parties. NFI is thus subject to significant measurement uncertainties, may not be comparable to NFI of other companies or over time or across periods and its inclusion is not meant to imply that the information is fit for any particular purpose or that it is material to us under mandatory reporting standards. NFI is for informational purposes only and without any liability being accepted in connection with it except where such liability cannot be limited under overriding provisions of applicable law.

Forward-looking statements

Santander hereby warns that this presentation contains "forward-looking statements" as per the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Such statements can be understood through words and expressions like "expect", "project", "anticipate", "should", "intend", "probability", "risk", "VaR", "RoRAC", "RoRWA", "TNAV", "target", "goal", "objective", "estimate", "future", "commitment", "commit", "focus", "pledge" and similar expressions. They include (but are not limited to) statements on future business development, shareholder remuneration policy and NFI. However, risks, uncertainties and other important factors may lead to developments and results to differ materially from those anticipated, expected, projected or assumed in forward-looking statements.



Important Information

The following important factors (and others described elsewhere in this presentation and other risk factors, uncertainties or contingencies detailed in our most recent Form 20-F and subsequent 6-Ks filed with, or furnished to, the SEC), as well as other unknown or unpredictable factors, could affect our future development and results and could lead to outcomes materially different from what our forward-looking statements anticipate, expect, project or assume: (1) general economic or industry conditions (e.g., an economic downturn; higher volatility in the capital markets; inflation; deflation; changes in demographics, consumer spending, investment or saving habits; and the effects of the war in Ukraine or the COVID-19 pandemic in the global economy) in areas where we have significant operations or investments; (2) climate-related conditions, regulations, policies, targets and weather events; (3) exposure to various market risks (e.g., risks from interest rates, foreign exchange rates, equity prices and new benchmark indices); (4) potential losses from early loan repayment, collateral depreciation or counterparty risk; (5) political instability in Spain, the UK, other European countries, Latin America and the US; (6) legislative, regulatory or tax changes (including regulatory capital and liquidity requirements), especially in view of the UK's exit from the European Union and increased regulation prompted by financial crises; (7) acquisition integration challenges arising from deviating management's resources and attention from other strategic opportunities and others to achieve goals relating to climate, environmental and social matters, as well as the evolving natures; (8) our own decisions and actions including those affecting or changing our practices, operations, priorities, strategies, policies or procedures; (9) uncertainty over the scope of actions that may be required by us, governments and others to achieve goals relating to climate, environmental and social matters, as well as the evolving natures of

Forward looking statements are based on current expectations and future estimates about Santander's and third-parties' operations and businesses and address matters that are uncertain to varying degrees, including, but not limited to developing standards that may change in the future; plans, projections, expectations, targets, objectives, strategies and goals relating to environmental, social, safety and governance performance, including expectations regarding future execution of Santander's and third-parties' energy and climate strategies, and the underlying assumptions and estimated impacts on Santander's and third-parties' businesses related thereto; Santander's and third-parties' approach, plans and expectations in relation to carbon use and targeted reductions of emissions; changes in operations or investments under existing or future environmental laws and regulations; and changes in government regulations, regulatory requirements and internal policies, including those related to climate-related initiatives.

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Past performance does not indicate future outcomes

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Third Party Information

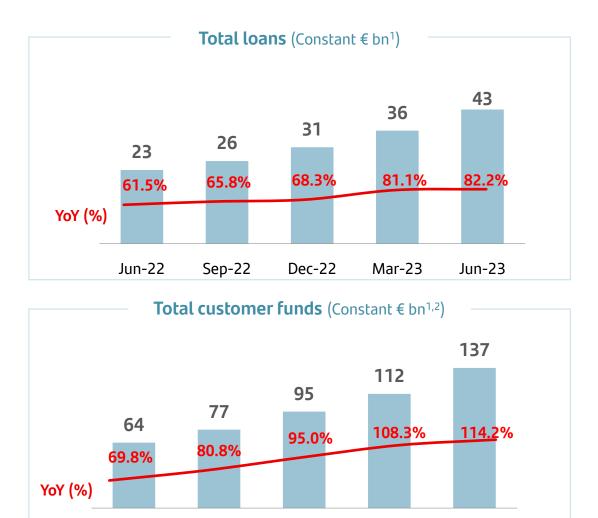
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Transactional and well capitalized financial system



Dec-22

Jun-22

Santander

Sep-22

Source: Central Bank of Argentina

- Loans/GDP³: 9%. Deposits/GDP³: 19%
- Loans: +96% growth YoY in local currency and +99% in dollardenominated portfolio (in local currency)
- Deposits: up 104% YoY, +110% in local currency and +104% in dollar-denominated portfolio (in local currency)
- AuMs grew 143% YoY, in a context of high inflation and excess liquidity
- High liquidity levels in both pesos and US dollars. Excess liquidity placed in central bank notes, repos and treasury instruments
- Improving capital ratio⁴: 30% total capital ratio
- Private sector NPL ratio⁴ at 3.1% and coverage⁴ at 127%
- 12M inflation⁵: 118.9%

Jun-22-May-23 Real + Jun-23 estimated.

As of Mar-23.

As of Apr-23.

End period exchange rate as of Jun-23.

Jun-23

Total customer funds includes total deposits and mutual funds.

Mar-23

5





Santander Argentina: one of the leading privately-owned banks in Argentina by volumes

KEY D	ΑΤΑ	H1′23	YoY Var. ⁴
E	Customer loans ¹	€6,394mn	+116.0%
	Customer funds ²	€14,309mn	+106.6%
	Attributable profit	€252mn	+271.2%
<u>ଟ୍</u> ଟ୍ଟ୍ର ନ	RoTE	30.7%	+9.7pp
() E	Efficiency ratio	50.7%	-7.4рр
L ک	oans market share ³	11.0%	+20bps
	Deposits market share ³	9.9%	-108bps
	Fotal customers	4.6mn	+4.4%
	Digital customers	3.0mn	+3.9%
	Branches	362	-11.1%
00 00	Employees	8,233	-3.3%



- Grow our customer base and loyalty and ensure the best customer service through our multi-channel strategy
- Increase our market share in personal, agro and consumer credit, and position ourselves as a leader in sustainable finance and financial inclusion
- Expand our financial platform, simplifying processes and products and improving efficiency through our digital transformation
- Increase collaboration between businesses and develop new businesses
- Boost profitable growth, optimizing capital allocation and preserving portfolio quality



Gross loans excluding reverse repos.
Excluding repos.
As at Jun-23.
Constant euros.

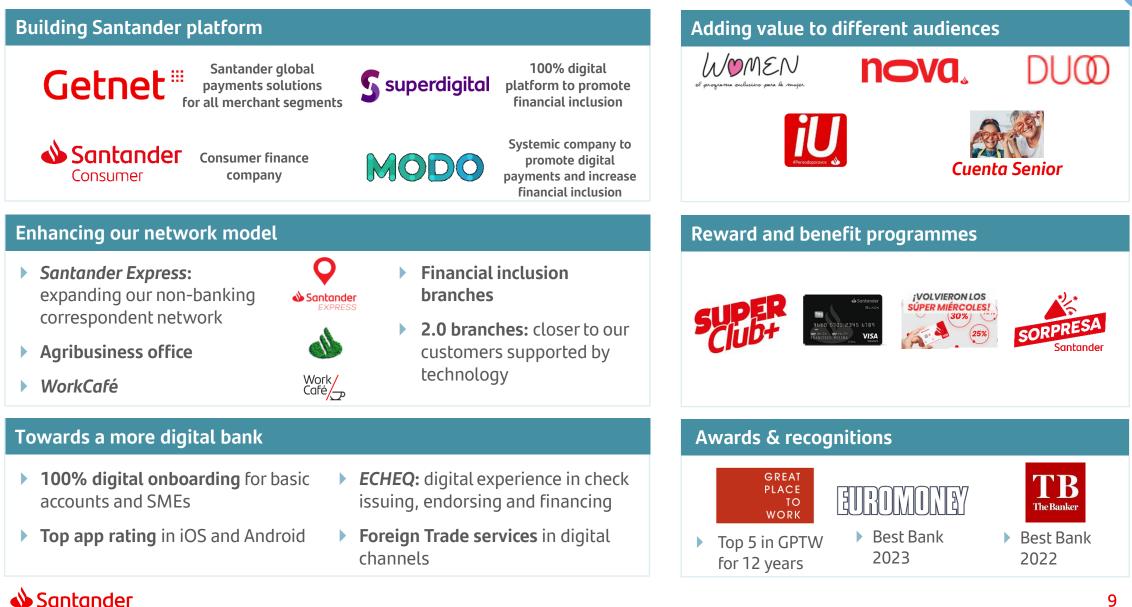
Customer satisfaction is our top priority





- **Customer-centric business model. Customer satisfaction**: #1 in individual NPS¹ ranking
- **55% of our active customers are loyal** (53% individuals, 68% SMEs and 61% middle market companies)
- **Strong positioning in digital channels**. 90% of our active customers are digital customers. Mobile customers rose 8% YoY.

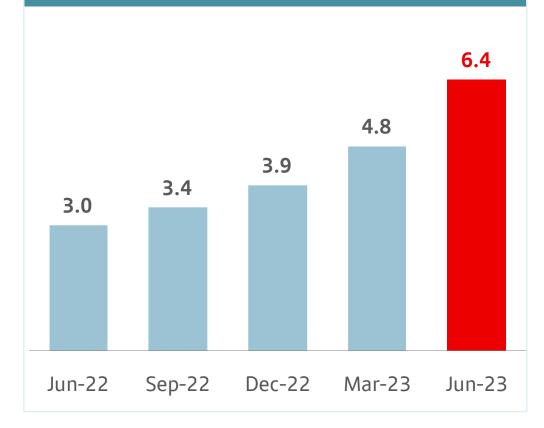
Customer-centric business model



Loans grew 116% YoY driven by consumer credit, SMEs, Corporates and CIB



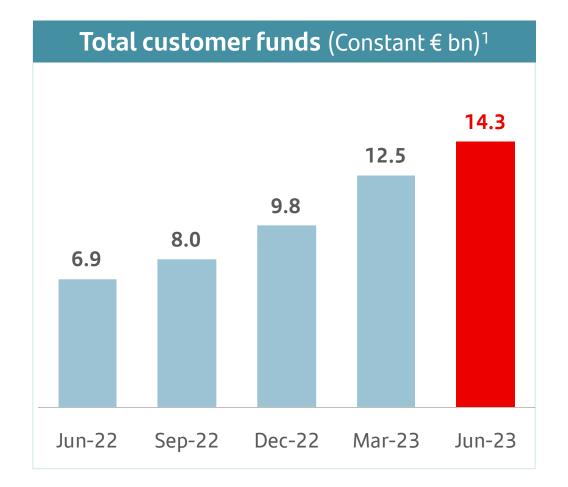
Total customer loans (Constant € bn)¹



	Jun-23	Jun-22	YoY (%)	QoQ (%)
Individuals ²	2.5	1.3	94.9	23.1
o/w Cards & Consumer Credit	2.0	1.0	95.0	25.2
o/w Mortgages	0.3	0.2	85.8	21.6
CIB	1.9	0.8	130.1	42.2
Corporates & Institutions	0.9	0.5	101.9	24.5
SMEs	0.9	0.3	182.6	54.2
Other	0.1	0.1	107.3	25.8
Total customer loans	6.4	3.0	116.0	32.5

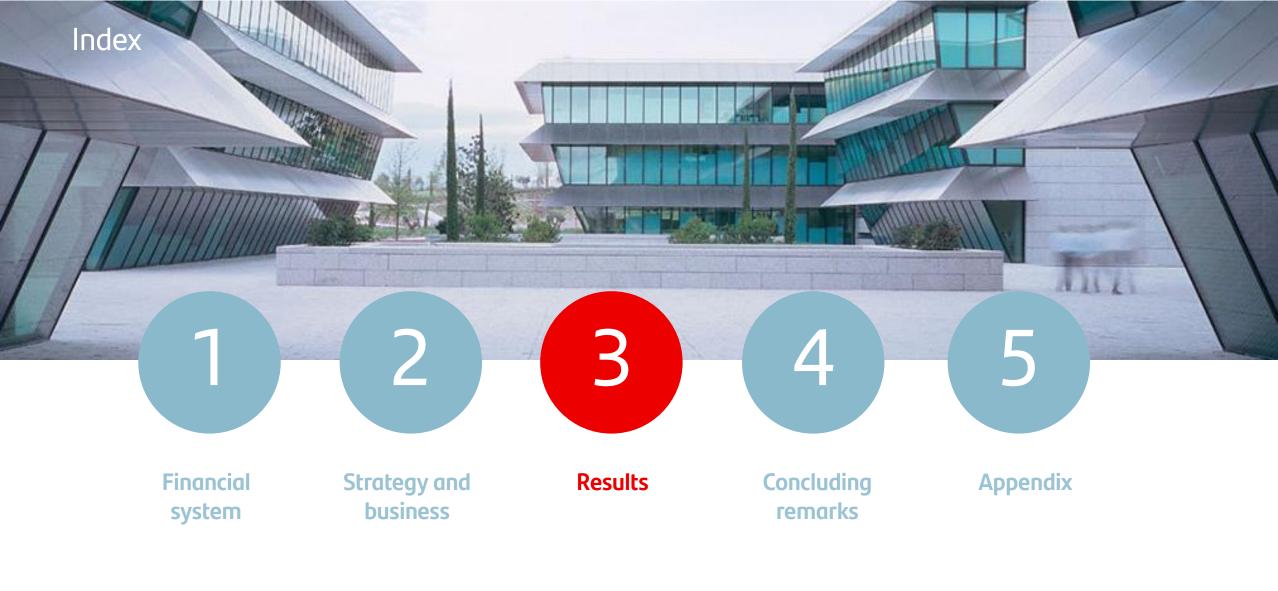


Customer deposits increased 88% YoY, mainly driven by time deposits. Strong growth in mutual funds (+166% YoY)



	Jun-23	Jun-22	YoY (%)	QoQ (%)
Demand	5.7	3.5	64.9	6.8
Time	4.2	1.8	133.1	23.3
Total deposits	9.9	5.3	88.1	13.2
Mutual Funds	4.4	1.7	165.5	17.0
Total customer funds	14.3	6.9	106.6	14.3

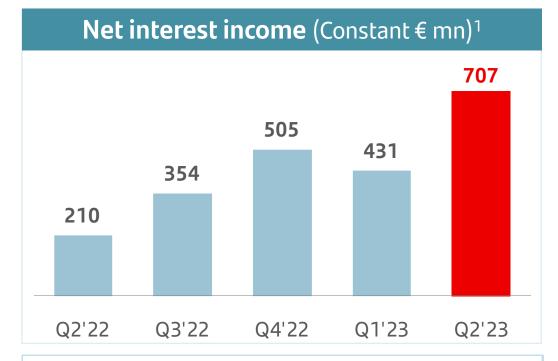




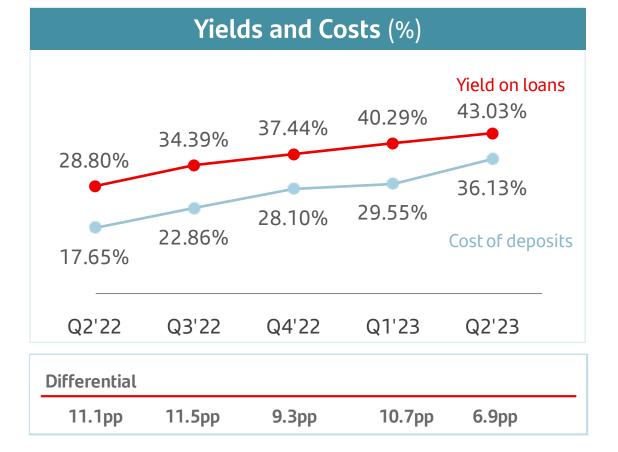


NII increased 233% driven by business growth and higher volumes and rates on central bank notes





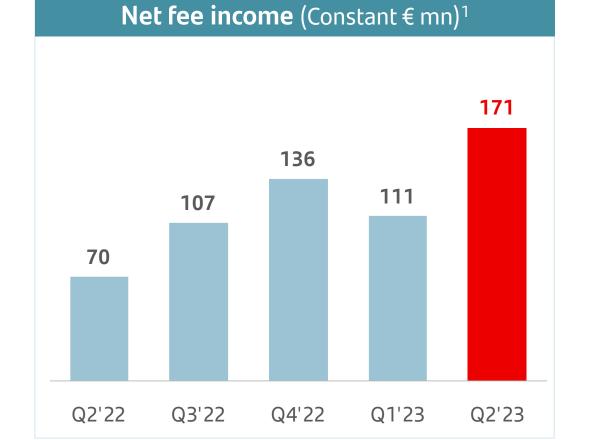
NII / Average total earning assets							
14.02%	20.09%	24.04%	16.54%	21.86%			
Official intere	est rate ²						
45.71%	59.05%	69.18%	70.09%	86.91%			



Santander (1) Average exchange rate as at 6M'23.
(2) Quarterly average.

Net fee income increased 129% YoY underpinned by transactional fees and mutual funds

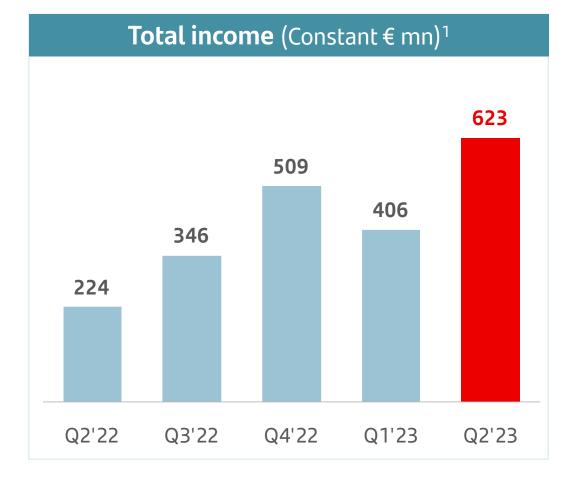




	H1'23	H1'22	YoY (%)	QoQ (%)
Transactional fees	147	76	91.9	21.6
Payment methods	50	27	88.1	6.1
Transfers, drafts, cheques and other orders	41	18	124.6	31.9
Foreign exchange currencies	3	2	33.3	26.8
Other transactional	53	29	78.8	29.7
Investment and pension funds	44	14	217.4	77.4
Insurance	16	9	87.0	23.1
Securitites and custody services	11	2	405.2	48.1
Other	65	22	189.8	167.3
Total net fee income	282	123	128.8	53.8

Total income grew 168% YoY, boosted by the solid performance in the main revenue lines, more than offsetting greater negative effect from the hyperinflation adjustment



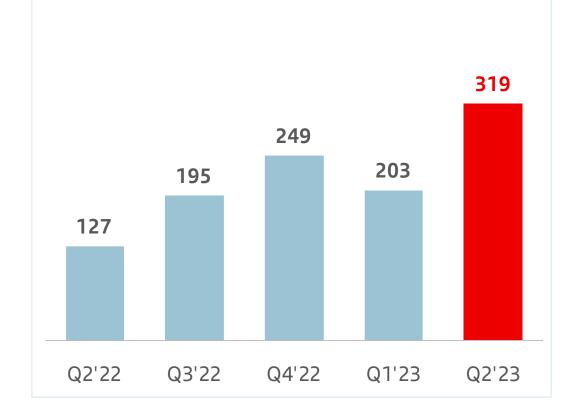


Total income	1,029	384	168.2	53.3
Other ²	(390)	(81)	380.1	86.9
Customer revenue	1,420	465	205.2	61.8
Net fee income	282	123	128.8	53.8
Net interest income	1,138	342	232.7	63.8
	H1'23	H1'22	YoY (%)	QoQ (%)

Costs increased at a slower pace than total income



Operating expenses (Constant € mn)¹

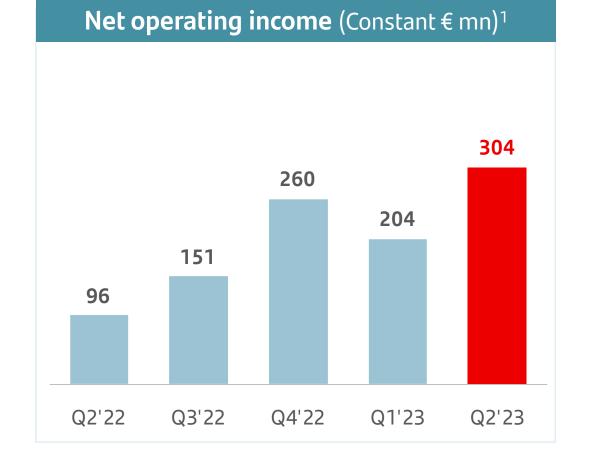


H1'23	H1'22	YoY (%)	QoQ (%)
522	223	134.1	57.5
362	407	-11.1	-5.2
8,233	8,514	-3.3	-0.8
	522 362	522 223 362 407	522 223 134.1 362 407 -11.1

Santander (1) Average exchange rate as at 6M'23.

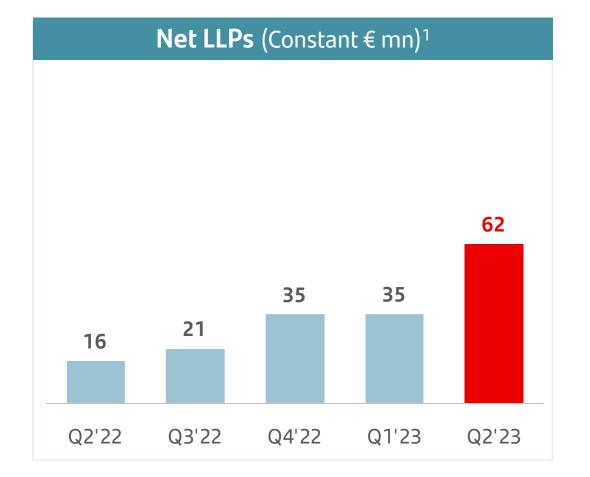
Net operating income increased 215% YoY boosted by the good performance in the main revenue lines. The efficiency ratio improved 7.4pp YoY





	H1'23	H1'22	YoY (%)	QoQ (%)
Total income	1,029	384	168.2	53.3
Operating Expenses	(522)	(223)	134.1	57.5
Net operating income	508	161	215.3	49.2
Efficiency ratio	50.7%	58.0%	-7.4pp	

LLPs were up, rising from low levels in previous periods. Solid credit quality, with NPL improving 55bps YoY



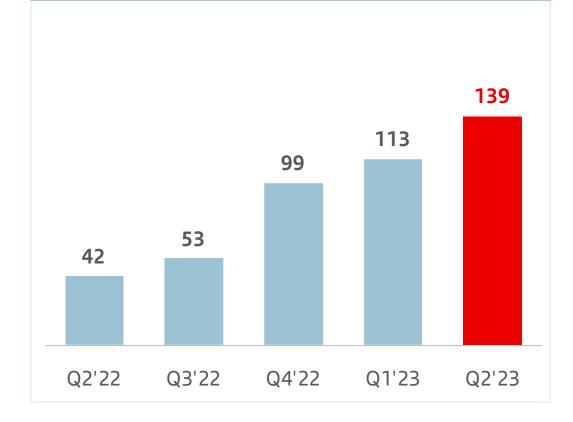
	H1'23	H1'22	YoY (%)	QoQ (%)
Net operating income	508	161	215.3	49.2
Loan-loss provisions	(97)	(34)	187.7	78.7
Net operating income after provisions	411	128	222.6	43.1
Cost of risk ²	3.46%	3.07%	39bps	49bps
NPL ratio	1.92%	2.48%	-55bps	-15bps
Coverage ratio	163%	171%	-8.0pp	-6.2pp

Average exchange rate as at 6M'23.
(2) Cost of risk based on allowances for loan-loss provisions over the last 12 months / average loans and advances to customers over the last 12 months.

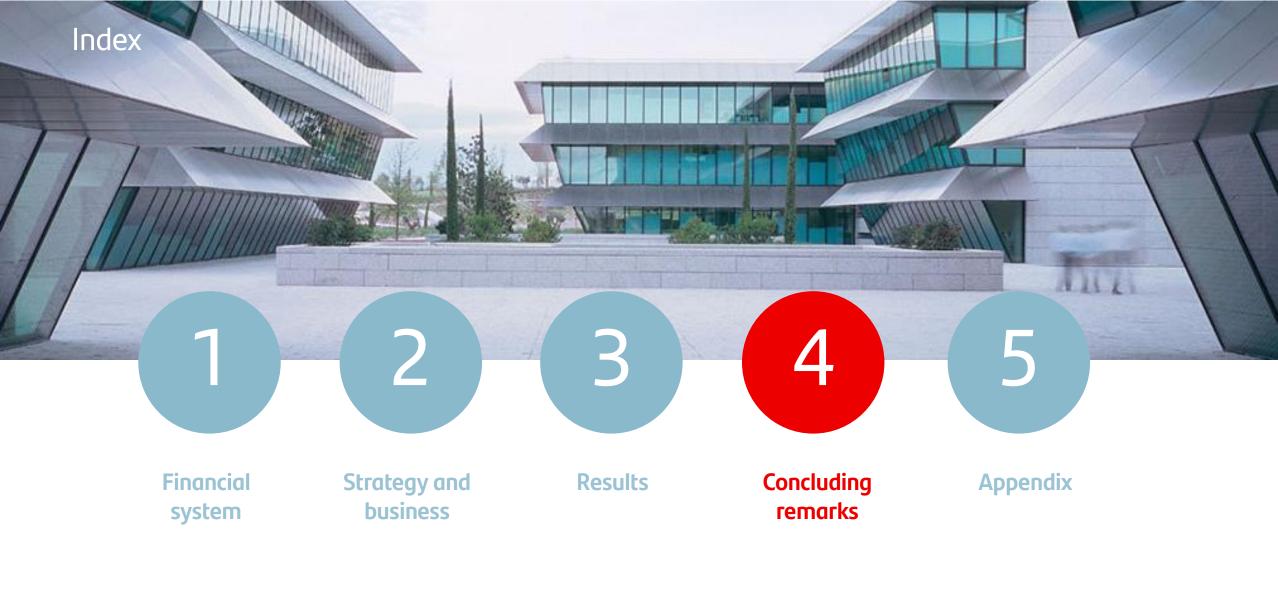
Strong profit growth underpinned by higher revenue and the efficiency improvement







	H1'23	H1'22	YoY (%)	QoQ (%)
PBT	308	78	292.4	12.4
Tax on profit	(55)	(10)	433.7	-26.8
Consolidated profit	253	68	271.1	23.4
Minority interests	(1)	0	238.9	71.4
Attributable profit	252	68	271.2	23.3
Effective tax rate	17.8%	13.1%	4.7pp	





Concluding remarks



Financial System

- High liquidity levels in both pesos and US dollars. Excess liquidity placed in central bank notes, repos and treasury instruments
- Loans: +96% growth YoY in local currency and +99% in dollar-denominated portfolio (in local currency)
- Deposits: up 104% YoY, +110% in local currency and +104% in dollar-denominated portfolio (in local currency)
- AuMs grew 143% YoY, in a context of high inflation and excess liquidity

Strategy & Business

- Customer-centric business model. Customer satisfaction: #1 in individuals NPS¹ ranking
- Strong positioning in digital channels. One of the best ranked apps among leading banks
- Loans grew 116% YoY driven by consumer credit, SMEs, Corporates and CIB
- Customer deposits increased 88% YoY, mainly driven by time deposits. Strong growth in mutual funds (+166% YoY)

Results

- Total income grew 168% YoY, boosted by the solid performance in the main revenue lines, more than offsetting greater negative effect from the hyperinflation adjustment
- Costs increased at a slower pace than total income
- LLPs were up, rising from low levels in previous periods. Strong credit quality, with NPL improving 55bps YoY
- > Strong profit growth underpinned by higher revenue and the efficiency improvement

Santander (1) Internal benchmark of individual customers' satisfaction audited by Stiga/Deloitte H1'23.





Balance sheet

Constant € million ¹			Variatio	on
	Jun-23	Jun-22	Amount	%
Loans and advances to customers	6,207	2,849	3,357	117.8
Cash, central banks and credit institutions	2,912	1,689	1,223	72.4
Debt instruments	5,027	2,108	2,919	138.
Other financial assets	40	16	23	143.7
Other asset accounts	1,022	496	525	105.8
Total assets	15,207	7,158	8,049	112.4
Customer deposits	9,914	5,270	4,644	88.
Central banks and credit institutions	1,738	336	1,402	417.0
Marketable debt securities	148	73	75	102.
Other financial liabilities	960	447	513	114.
Other liabilities accounts	519	187	332	177.
Total liabilities	13,278	6,313	6,965	110.3
Total equity	1,930	846	1,084	128.
Other managed customer funds	4,395	1,655	2,740	165.
Mutual funds	4,395	1,655	2,740	165.
Pension funds	—	—	—	-
Managed portfolios	—	_	_	_

Underlying income statement



Constant € million ¹			Varia	tion
	H1'23	H1'22	Amount	%
Net interest income	1,138	342	796	232.7
Net fee income	282	123	159	128.8
Gains (losses) on financial transactions	195	54	142	263.9
Other operating income	(586)	(135)	(451)	333.9
Total income	1,029	384	645	168.2
Operating expenses	(522)	(223)	(299)	134.1
Net operating income	508	161	347	215.3
Net loan-loss provisions	(97)	(34)	(63)	187.7
Other gains (losses) and provisions	(104)	(49)	(55)	111.0
Profit before tax	308	78	229	292.4
Tax on profit	(55)	(10)	(45)	433.7
Profit from continuing operations	253	68	185	271.1
Net profit from discontinued operations	_	_	_	_
Consolidated profit	253	68	185	271.1
Non-controlling interests	(1)	(0)	(0)	238.9
Profit attributable to the parent	252	68	184	271.2



Quarterly underlying income statement



Constant € million¹

	Q1'22	Q2'22	Q3'22	Q4'22	Q1'23	Q2'23
Net interest income	132	210	354	505	431	707
Net fee income	53	70	107	136	111	171
Gains (losses) on financial transactions	23	31	46	48	70	125
Other operating income	(48)	(87)	(161)	(181)	(206)	(380)
Total income	160	224	346	509	406	623
Operating expenses	(95)	(127)	(195)	(249)	(203)	(319)
Net operating income	65	96	151	260	204	304
Net loan-loss provisions	(17)	(16)	(21)	(35)	(35)	(62)
Other gains (losses) and provisions	(17)	(32)	(47)	(87)	(24)	(79)
Profit before tax	31	47	83	139	145	163
Tax on profit	(5)	(5)	(30)	(40)	(32)	(23)
Profit from continuing operations	26	42	53	99	113	140
Net profit from discontinued operations	_	_		_	_	_
Consolidated profit	26	42	53	99	113	140
Non-controlling interests	(0)	(0)	(0)	(0)	(0)	(0)
Profit attributable to the parent	26	42	53	99	113	139



Our purpose is to help people and businesses prosper.

Our culture is based on believing that everything we do should be:

Simple Personal Fair

