



Commitment to society by creating sustainable businesses and social initiatives since 2002



Environmental: supporting the green transition

Helping customers go green¹

Socio-environmental business:
BRL 42.8 bn

Going green ourselves

SANTANDER
NET ZERO AMBITION

We have been Carbon Neutral since 2010
Commitment **NET ZERO** in 2050

Amazônia plan

Commitment to the **development** of the region, with other peers
New business unit in the region, which has already disbursed BRL 270 mn of credit in sustainable culture



Social: building a more inclusive society

Talented & diverse team¹

We are one of the best companies to work for (LGBTQI+ and women) **26%** women in leadership positions

Financially empowering people^{1,2}

Prospera Santander Microfinance **667 k** active customers

Supporting society¹

>300 k people helped³ in 9M'21

Santander Universities **34 k** scholarships granted since 2019
25th anniversary



Governance: doing business the right way

A strong culture

Simple, Personal, Fair

Taking **ESG criteria** into account when determining **remuneration**

An independent, diverse Board

56% Independent directors
33% women on Board

Governance embedded to deliver on **ESG**