



# Culture that values inclusion, diversity and social and environmental responses



## Environmental: supporting the green transition

### Helping customers go green<sup>1</sup>

- Socio-environmental business: **BRL 27.6 bn**
- “Plataforma Estação”: Brazil’s 1<sup>st</sup> Sustainable Train Station
- CDC Bike: bicycle financing incentive
- Solar Energy Financing: **BRL 253 mn** disbursed

### Going green ourselves

**SANTANDER  
NET ZERO  
AMBITION**

- Low-Carbon CDB (Time deposits)
- Distribution of Santander cards made of recycled PVC has started in Brazil



## Social: building a more inclusive society

### Talented & diverse team<sup>1</sup>

We are one of the best companies to work for (LGBTQI+ and women) **26%** women in leadership positions

### Financially empowering people<sup>1,2</sup>

Prospera Santander Microfinance **622 k** active customers **9.8 k** People reached by financial education initiatives

### Supporting society<sup>1</sup>

**276 k** people helped<sup>3</sup> **33 k** scholarships granted since 2019



## Governance: doing business the right way

### A strong culture

Simple, Personal, Fair

Taking **ESG criteria** into account when determining **remuneration**

### An independent, diverse Board

**56%** Independent directors

**33%** women on Board

**Governance embedded** to deliver on **ESG**