

Further embedding ESG to build a more responsible bank



Environmental: supporting the green transition

BRL 3.2 bn
Socio-environmental business¹

We have been Carbon Neutral since **2010**

BRL 280 mn
Amazônia plan credit in sustainable culture

Market share of **56%¹**
RenovaBio

53%
electricity from renewable sources



Social: building a more inclusive society



>88 k
Microentrepreneurs supported 2019-Q1'22

BRL 2.0 bn
of portfolio Prospera in Mar-22

110 k people helped^{1,2}

>1.2 mn
financially empowered people 2019-2021

26%
women in senior positions



Governance: doing business the right way

A strong culture
Simple, Personal, Fair

Governance embedded
to deliver on **ESG**

Taking **ESG criteria** into account when determining **remuneration**

27%
women on Board³



Note: 2021 data, unless otherwise stated

(1) Feb-22.

(2) People helped through our social programmes (volunteering, "Brasil Sem Fome" campaign, "Doação de Sangue" campaign, "Parceiro do Idoso" Programme and "Amigo de Valor" Programme).

(3) Mar-22.