



# Further embedding ESG to build a more responsible bank



## Environmental: supporting the green transition

Helping customers go green

**EUR 15.7 bn<sup>1</sup>** Green Finance since 2019  
**EUR 120 mn<sup>2</sup>** AuM Social Responsible Investment

**EUR 130 mn** Social Women SME Bonds issued in 9M'21  
**Carbon Neutral** in our own operations

Aligning to International standards

**1<sup>st</sup> SASB<sup>3</sup>** report



## Social: building a more inclusive society

Talented & diverse team

**#1<sup>4</sup>** company to work for  
**26%** women in leadership positions

Financially empowering people<sup>5</sup>

**c. 1.4 mn** people since 2019

Supporting society<sup>5</sup>

**246 k** people helped since 2019  
**4.6 k** scholarships granted since 2019



## Governance: doing business the right way

A strong culture

Simple, Personal, Fair

Taking ESG criteria into account when determining **remuneration**

An independent, diverse Board

**>64%** Independent directors

**22%** women on Board

**Governance embedded** to deliver on **ESG**



Note: 9M'21 provisional data. Not audited

- (1) Includes ESG loans, green and sustainable bonds, project finance with ESG impact, up to Sep-21
- (2) Through Santander Go Global Stocks Fund, as of Sep-21
- (3) Sustainability Accounting Standards Board
- (4) Great Place to Work, for companies over 1,000 employees. 2020
- (5) Up to Sep-21



PRINCIPLES FOR RESPONSIBLE BANKING



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