

Further embedding ESG to build a more responsible bank



Environmental: supporting the green transition

Helping customers go green

EUR 175 mn¹

Green Finance

EUR 205 mn²

AuM Social Responsible Investment

Carbon Neutral

in our own operations

Single-use plastic

waste eliminated in central offices

28%

electricity from renewable sources



Social: building a more inclusive society

>109 k³

people supported through community projects

5.6 k

People granted scholarships and entrepreneurship programmes 2019-2021

c.1.7 mn

financially empowered people 2019-2021

28%

women in senior positions



Governance: doing business the right way

A strong culture

Simple, Personal, Fair

Taking ESG criteria into account when determining remuneration

An independent, diverse Board

>55%

independent directors³

27%

women on Board³

Governance embedded to deliver on ESG