

Further embedding ESG to build a more responsible bank



Environmental: supporting the green transition

Helping customers go green

CLP63,350bn¹

Green Finance

€205mn²

AuMs in Socially Responsible Investments

Carbon Neutral

in our own operations

Single-use plastic

waste eliminated in central offices



Social: building a more inclusive society

67k

people supported through community projects

5.6k

People granted scholarships and entrepreneurship programmes 2019-2021

c.2.1mn

financially empowered people 2019-H1'22

28%

women in senior positions



Governance: doing business the right way

A strong culture

Simple, Personal, Fair

Taking ESG criteria into account when determining **remuneration**

An independent, diverse board

>55%

independent directors

27%

women on board

Governance embedded to deliver on **ESG**