



Environmental: supporting the green transition

\$500mm

inaugural sustainability notes issued in Q3'22

\$1.9bn

renewable projects financed

\$1.5bn

Electric vehicles originations since 2019

Carbon neutral

in own operations



Social: building a more inclusive society

\$501mn

invested in affordable housing¹

\$14.1bn

Invested through the Inclusive Communities Plan¹

>270 entrepreneurs

participated in Cultivate Small Business program²

>497k

financially empowered people 2019-9M'22

c.24%

women in senior positions in Sep-22



Governance: doing business the right way

Risk Culture

focuses on consumer protection, cyber awareness, privacy

Responsible Procurement

ESG Topics analysed in suppliers onboarding

58%

independent directors

c.17%

women on the board