

Further embedding ESG to build a more responsible bank



Environmental: supporting the green transition

Santander Green Investment

new platform for renewables

EUR 880 mn
Green Buildings
Q1'22

EUR 1.8 bn
sustainable finance
in Spain Q1'22

100%
electricity from
renewable sources
in 2021



Social: building a more inclusive society

Top employer
2022 Award

ESG training
for all employees

Financial Education
New programmes:
penitentiaries, digital gap
in senior customers

>460 k
financially
empowered people
2019-2021

Ukraine
EUR 10 mn
donations from
Santander, our
customers and our
employees

28%
women in
senior positions
in 2021



Governance: doing business the right way

Ukraine

Providing support from the business:
Cuenta One, exempted from transfer and
ATM fees, dedicated call centre in Ukrainian

Senior Customers

Reinforcing our service:
teller counter (from 9 am to 2 pm), senior
ambassador, strengthened protocols,
training and communications

ESG

embedded in
remuneration