



## Environmental: supporting the green transition

### Sustainable Operations<sup>1</sup>

3 Green Bonds  
3 Social Bonds  
3 Sustainable Bonds

### ESG Solutions

specialized advice for our clients in ESG operations

**94%**

increase in our sustainable operations compared to 2020<sup>2</sup>

### Carbon Neutral

In our operations (analysing alternatives for renew. sources)<sup>3</sup>

**100%**

electricity from renewable sources



## Social: building a more inclusive society

**Top 10**

Super Companies for Women – Expansión

**>55 k**

Beneficiaries through 32 social initiatives

**c.260 k**

Microentrepreneurs supported 2019-Q1'22



**>1.4 mn**

financially empowered people 2019-2021

**18%**

women in senior positions



## Governance: doing business the right way

### D&I Committee

Four sponsors: Gender Equality, LGBTQ+, Disabilities and Generational Talent

### ESG Panel

Formed to structure our governance in terms of sustainable businesses

**54%**

independent directors<sup>4</sup>

**36%**

women on Board<sup>4</sup>