



# Further embedding ESG to build a more responsible bank



## Environmental: supporting the green transition

### Helping customers go green

- **ESG Solutions:** Financial advisor and participant in the issuance of:

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**Sustainability-Linked Loan**

Co-leader ESG advisor (Coppel)

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**Green Bond**

Sole ESG advisor (Arca Continental)

- **Future Wealth Santander** - a new multi-thematic fund in the Mexican market.
- **SAM-RVG** → 2<sup>nd</sup> sustainable equity fund in Mexico.

### Going green ourselves

**Carbon Neutral**  
in our own operations.

**-67,845 ton CO2**  
Voluntary Cancellation Certificate (CER)



## Social: building a more inclusive society

### Talented & diverse team

Top **9**<sup>1</sup> company to work for

**19.2%** women in leadership positions

### Financially empowering people

**>1,370 k** people since 2019

Tuio was recognized as **outstanding practice** in Mexico, within the SDGs: **No Poverty.**

### Supporting society

**152,512** people helped since 2019

**65,576** scholarships granted since 2019



## Governance: doing business the right way

### A strong culture

Simple, Personal, Fair

Taking ESG criteria into account when determining **remuneration**

### An independent, diverse Board

**68%** Independent directors<sup>2</sup>

**36%** Women on Board

#### Other programmes:

D&I Committee with 4 sponsors:

1. Female Talent
2. LGBT+
3. Disabilities
4. Generational Talent