



Environmental: supporting the green transition

Green Confirming

Santander launched the 1st sustainable confirming solution in Portugal, with SONAE and Ecovadis

€220mn

Debt Refinancing of a wind farm portfolio of Generg (Total Group)

€156mn¹

Green Mortgages

Most Responsible Bank - ESG

1st place in the sector in Merco's ESG ranking 2021



Social: building a more inclusive society

500 scholarships for refugees

To support Ukrainian refugees in Portugal by offering Portuguese language courses

2,800 scholarships

In tech, entrepreneurship and languages

>474k

financially empowered people 2019-H1'22

37%

women in senior positions



Governance: doing business the right way

Embedding new Corporate behaviours

Social & environmental team buildings to promote teamwork and engagement

#1 NPS

The bank with the best recommendation index in Portugal by Stiga / Deloitte

SuperLinha Sénior

Service line specific for non-digital customers over 70 years old

43%

women on the board