



## Environmental: supporting the green transition

### Green Confirming

Santander launched the 1<sup>st</sup> sustainable confirming solution in Portugal, with SONAE and Ecovadis

**€220mn**

Debt Refinancing of a wind farm portfolio of Generg (Total Group)

**€233mn<sup>1</sup>**

Green Mortgages

### Most Responsible Bank - ESG

1<sup>st</sup> place in the sector in Merco's ESG ranking 2021



## Social: building a more inclusive society

### 500 scholarships for refugees

To support Ukrainian refugees in Portugal by offering Portuguese language courses

### 2,800 scholarships

in tech, entrepreneurship and languages

**>474k**

financially empowered people 2019-H1'22

**37%**

women in senior positions



## Governance: doing business the right way

### Embedding new Corporate behaviours

Social & environmental team buildings to promote teamwork and engagement

### #1 NPS

The bank with the best recommendation index in Portugal by Stiga / Deloitte

### SuperLinha Sénior

Service line specifically for non-digital customers over 70 years old

**43%**

women on the board