



## Environmental: supporting the green transition

**>£250m**

funding committed to battery storage sector<sup>1</sup>

**Greener Homes Hub** launched for customers

**95%<sup>2</sup> mortgages** negligible/very low flood risk

**Carbon Neutral** in our operations

**Report published** raising public awareness  
*"Buying into the green homes revolution"*



## Social: building a more inclusive society

**Top 20 Ranking** Social Mobility Index

**>7.5k**

People supported through volunteering

**1.6mn**

Young people financially educated 2019-9M'22

**>1.4mn** financially empowered people 2019-H1'22

**32%**

women in senior positions



## Governance: doing business the right way

**7.7/10**

employees engagement score. +0.4 since 2021<sup>3</sup>

**Remuneration policy** for people and sustainability

**50%**

independent directors

**33%**

women on the board