



# Further embedding ESG to build a more responsible bank



## Environmental: supporting the green transition

### Helping customers go green<sup>1</sup>

**GBP 3.3 bn**

Green Finance since 2019

**1st**

Top UK lender for renewables, 2020

'Net Zero with Nature' Founding Partner for UK National Parks nature restoration initiative

### Going green ourselves

**98%**

single-use plastic removed from sites

**Carbon Neutral** in our own operations

### Aligning to Paris targets

**95%<sup>2</sup>** mortgage

lending at negligible or very low flood risk

**>230 large clients**

engaged as part of CBES preparation



## Social: building a more inclusive society

### Talented & diverse team

**Top Employer** in the UK and Europe, Top Employers Institute<sup>3</sup>

**24.3%** women in leadership positions

### Financially empowering people

**>607 k**

people since 2019

**>119,000<sup>4</sup>**

Unique downloads of number games initiative to help improve maths skills

### Supporting society

**>15 k** people

helped in H1'21

**3,480**

scholarships granted in H1'21



## Governance: doing business the right way

### A strong culture

Simple, Personal, Fair

### Remuneration policy

takes account of people and sustainability performance

### Enhanced ESG governance

**24 Sustainability Business Partners**

embedding ESG across the bank

**Established climate governance** with

Board oversight and executive leads