## Further embedding ESG to build a more responsible bank





# Environmental: supporting the green transition

### Helping customers go green<sup>1</sup>

GBP 1.27 bn

1st

Green Finance since 2019

Top UK lender for renewables, 2020

## Going green ourselves

99.3% Carbon Neutral

Waste recycled or in our own diverted from landfill operations

## Aligning to Paris targets

95%<sup>2</sup> mortgage lending at negligible or very low flooding risk disclosure



# Social: building a more inclusive society

#### Talented & diverse team

**Top Employer** in UK and Europe, Top Employers Institute<sup>4</sup>

**31.7%** women in leadership positions

#### Financially empowering people

>500,000

>120,000

people<sup>5</sup> since 2019

Participants in our 2020 numeracy initiative

### Supporting society

**26,350** people helped in 2020

50 people 10,250 scholarship

scholarships granted in 2020

# Governance: doing business the right way

#### A strong culture

Simple, Personal, Fair

**Taking ESG criteria** into account when determining **remuneration** 

## **Enhanced ESG governance**

- **21** Sustainability Business Partners embedding ESG across the bank
- 2 in-depth Board trainings in 2020 on sustainability and climate



- 1) Banco Santander United Kingdom metrics. Renewables rank Information League Tables
- (2) 2020 assessment of our UK mortgage portfolio, see page 26, 2020 Santander UK Strategic Report
- 3) Task Force on Financial Climate Disclosure
- (4) Top 10 company to work for
- (5) People financially empowered through Santander initiatives