



H1'20 Earnings Presentation



Important Information

Non-IFRS and alternative performance measures

In addition to the financial information prepared in accordance with International Financial Reporting Standards ("IFRS") and derived from our financial statements, this presentation contains certain financial measures that constitute alternative performance measures ("APMs") as defined in the Guidelines on Alternative Performance Measures issued by the European Securities and Markets Authority (ESMA) on 5 October 2015 (ESMA/2015/1415en) and other non-IFRS measures ("Non-IFRS Measures"). The financial measures contained in this presentation that qualify as APMs and non-IFRS measures have been calculated using the financial information from Santander Group but are not defined or detailed in the applicable financial reporting framework and have neither been audited nor reviewed by our auditors. We use these APMs and non-IFRS measures when planning, monitoring and evaluating our performance. We consider these APMs and non-IFRS measures, which are grouped in the "management adjustment" line and are further detailed in Section 3.2 of the Economic and Financial Review in our Directors' Report included in our Annual Report on Form 20-F for the year ended 31 December 2019. While we believe that these APMs and non-IFRS measures are useful in evaluating our business, this information should be considered as supplemental in nature and is not meant as a substitute of IFRS measures. In addition, other companies, including companies in our industry, may calculate or use such measures and the financial data presented in the consolidated financial statements prepared under IFRS, please see the 2019 Annual Report on Form 20-F field with the U.S. Securities ad Exchange Commission on 6 March 2020, as well as the section "Alternative performance measures" of the annex to the Banco Sontander, S.A. ("Santander") Q2 2020 Financial Report, published as Inside Information on 29 July 2020. These documents are available on Santander's website (www.santander.com). Underlying measures, which are included in this presentation, are non-IFRS

The businesses included in each of our geographic segments and the accounting principles under which their results are presented here may differ from the included businesses and local applicable accounting principles of our public subsidiaries in such geographies. Accordingly, the results of operations and trends shown for our geographic segments may differ materially from those of such subsidiaries

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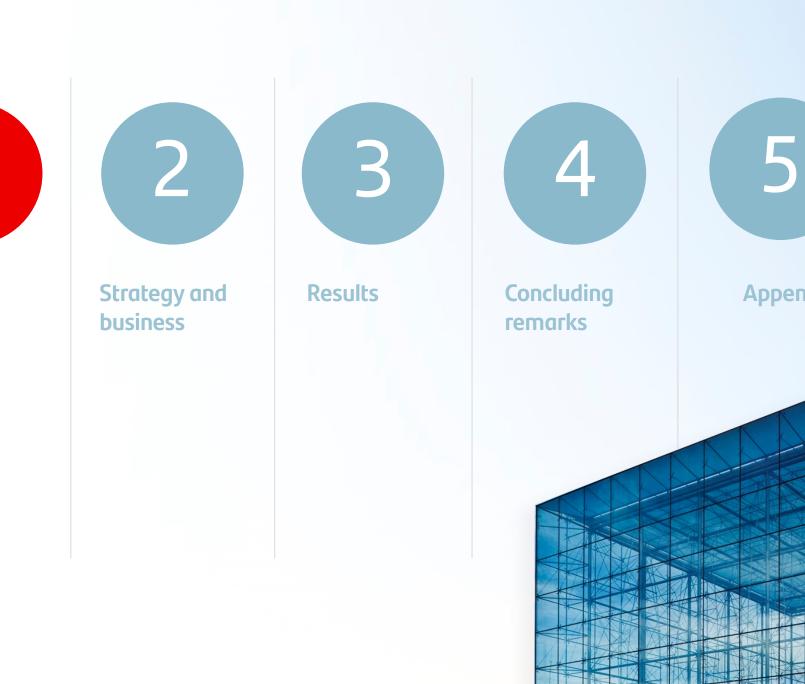
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Perimeter

Data shown throughout this presentation reflects information regarding Santander Holdings USA, Inc. which includes Santander Bank N.A. (SBNA), Santander Consumer USA Holdings Inc. (SC), Santander Investment Securities (SIS), Banco Santander International (BSI Miami), Puerto Rico¹ (Santander Bancorp and Santander Financial Services), and Santander's NY Branch unless stated otherwise.



. On 21 October 2019, it was announced that Grupo Santander has agreed to sell its retail and commercial banking franchise in Puerto Rico to FirstBank Puerto Rico for approximately USD 1.1 billion. The sale includes Santander's 27 bank branches in Puerto Rico and total assets of USD 6.2 billion. The transaction is expected to close in Q3 2020.



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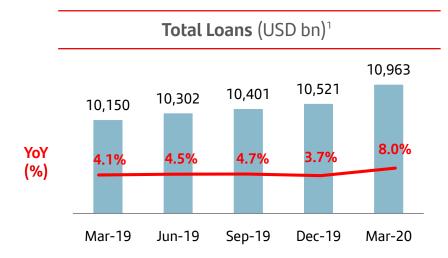
Financial

system

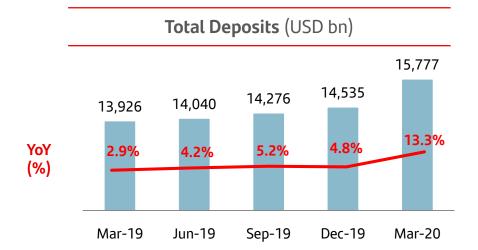
Appendix

Industry loan growth driven by commercial balances





Quarter-over-Quarter Growth % ²	J'19	S'19	D'19	M'20	J'20 (est.)
Total Loans	8.4	1.6	7.2	19.6	(11.6)
C&I	1.2	(1.2)	(3.6)	73.2	(14.4)
Real Estate	2.8	2.8	3.2	(1.2)	0.4
Resi Mortgage	6.4	3.6	5.2	(3.6)	2.0
Commercial Real Estate	0.4	6.0	4.8	4.4	2.0
Home Equity	(10.8)	(11.6)	(14.8)	(8.4)	(17.2)
Consumer	22.4	6.8	17.6	(13.6)	(20.0)
Deposits	2.4	5.2	11.6	35.2	33.2
Loan / Deposit Ratio	71.7	71.0	70.2	67.7	60.7



- C&I Loan growth expected to slow in Q2'20 following unprecedented growth in Q1
- Strong deposit growth continues in Q2'20

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Source: FDIC Statistics on Depository Institutions; data available one quarter in arrears. 1. Gross Loans. 2. Annualized large banks ending QoQ growth rate based on Federal Reserve data.



Strategy and business

Santander US combines a strong depositary base in the Northeast with its nationwide auto finance, wealth management and corporate banking capabilities

	KEY DATA	H1′20	YoY Var.
	Santander US Business and Res	sults	
	Customer loans ¹	USD 113.5 bn	+11.3%
	Customer funds ²	USD 97.6 bn	+22.6%
]	Underlying att. profit	USD 232 mn	-55.8%
2 -	Santander Bank - Network & C	ustomers	
	Total customers ³	2.3 mn	-3.3%
,	Branches	581	-5.2%
C	ATMs	2,218	-1.6%
	Santander Bank - Market Share	es	
3	Loans ⁴	3.2%	+34 bps

Santander Consumer USA - Market Shares



Retail Auto Lending⁵

5.1% (#7 in the US)



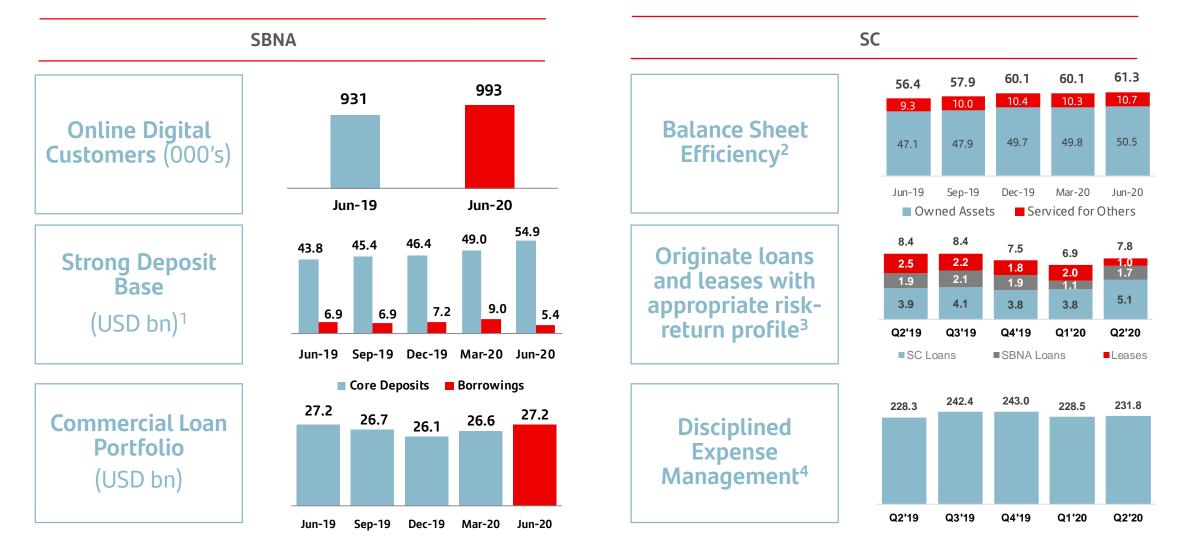
- Focus on meeting regulatory expectations
- Improve customer experience and loyalty across segments
- Improve margins through focus on integration of U.S. operations
- Optimize funding and capital to improve results
- Manage the COVID-19 crisis to support customers, employees and communities



- 1. IFRS. Excluding reverse repos.
- IFRS. Excluding repos
 SBNA clients includes Puerto Rico.
- 4. Market share as of 30/06/2019 from FDIC. Data available once a year (Considering all states where Santander Bank operates).
- 5. Source: J.D. Power Market Share Report for Q2'20 (includes Santander Consumer USA and Chrysler Capital combined)

Santander US: Bank & Consumer Focus





NOTE: Calculated using Local US GAAP and Treasury accounting criteria.

- Santander 1. Core excludes Time Deposits, Brokered CDs, Government and Holding Company deposits. 2. Owned and Serviced portfolio excludes Personal Lending.
 - 3. Includes Chrysler Capital originated retail loans and leases. Excludes Bluestem.
 - 4. IFRS

Driving innovation, creating efficiencies and attracting customers ...



Digital collaboration with Group

Collaboration between Santander Digital Group and SBNA will deliver best-in-class products, services, and customer experiences.

Highlights include leveraging Santander Digital Asset's (SDA) Globile team to build a new digital onboarding solution for money market account opening (planned), launching new mortgage digital application platform with Roostify (planned) and enabling same day cross border money-movement from US to Mexico (completed).

BSI customer growth

SBNA will open a de novo Branch in Miami and partner with Banco Santander International (BSI) to capture both local Miami business and referral business that BSI cannot currently capture. An improved value proposition will also be delivered. BSI is also evaluating opportunity to capture additional ~\$17Bn in client assets in Brazil.

BSI Miami currently estimates approximately **USD 250–300 mn** in total AuM leaves BSI annually due to clients that can no longer be served by BSI.

Puerto Rico sale to FirstBank

1 First Bank

Santander has agreed to sell its retail and commercial banking franchise in Puerto Rico, Santander Bancorp (the holding company that includes Banco Santander Puerto Rico), to FirstBank Puerto Rico, for a total consideration of approximately **USD 1.1 billion (EUR 1 billion)**. Anticipated conversion is expected to happen in Q3 2020.

IT MEXUS

The **MEXUS efficiency program** is underway with a focus on simplifying the SanMX and SanTec Technology operating model and simplifying supporting functions across the North America region. Efficiencies are being achieved according to plan. Santander Mexico & Santander Global Technology uplift is also underway.



... whilst assisting our customers and employees during the COVID-19 crisis ...



Santander Consumer USA

- Expanding payment deferrals
- Waiving late charges
- Extensions for lessees unable to return their vehicles

Retail Banking

- Temporary payment suspension
- Refunding certain fees
- Suspension of mortgage and HELOC foreclosures

Community Giving

- USD 25 million in loans to Community
- USD 15 million total in charitable giving for 2020 focused on relief and recovery

Employees

- Additional 10 business days of paid leave to employees if they are unable to work for health reasons
- Premium pay of USD 250 per week for branch and other frontline workers who are unable to work from home

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... and continuing to do business in a more responsible and sustainable way



Culture

Engagement

76% of employees proud to work for Santander (+4pp vs 2018)

Women

21% Senior Leadership (+2pp vs. 2018)

Communities

184 k

people helped through our community programs in 2019

USD 1.29 mn (489)

scholarships granted

Sustainability

4.7 GW

Of renewable projects financed in 2019 by the Project Finance team

USD 3.9bn

Across ~55 transactions in wind and solar powered energy projects as of 12/31/2019

Financial inclusion

75 k people financially

empowered in 2019

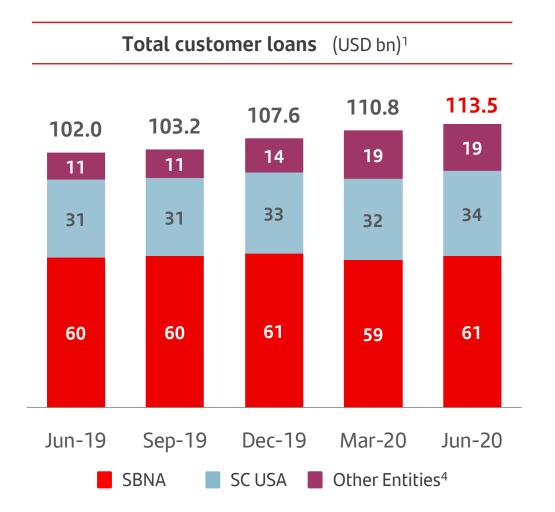
USD 328 mn

invested in affordable housing projects in 2019



YoY loan growth driven primarily by auto and new initiatives at CIB





	Jun-20	Jun-19	YoY (%)	QoQ (%)
Individuals ²	25.9	25.0	3.6	1.4
o/w Mortgages	12.6	14.7	-14.4	-3.1
o/w Consumer credit ³	8.4	4.9	71.3	10.3
Consumer Finance	34.1	31.1	9.7	4.7
SMEs	7.8	7.9	-1.5	1.5
Corporates	22.8	22.7	0.7	-1.9
CIB	20.5	12.9	58.4	4.7
Other	2.4	2.4	-0.8	9.1
Total customer loans	113.5	102.0	11.3	2.4
SBNA	60.5	60.1	0.7	2.8
SC USA	34.0	31.0	9.8	4.7
Other entities ⁴	19.0	11.0	73.2	-2.6
Total customer loans	113.5	102.0	11.3	2.4

Group criteria.

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1. Excludes reverse repos.

2. Includes Private Banking.

3. Personal loans, securities lending, credit cards, R/V & Marine, equipment loans and HELOC.

4. Puerto Rico, BSI, SIS-NY (Santander Investment Securities) and Holdco.

Strategy and business

Customer fund growth driven by demand and corporate deposits and mutual fund volume



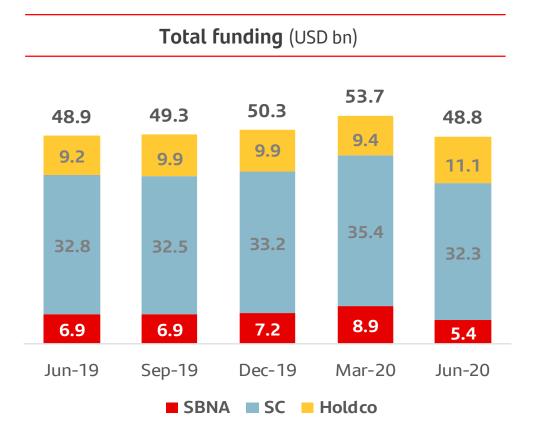
Total customer funds (USD bn) 97.6 90.0 81.6 80.1 79.6 34 31 23 23 25 64 59 58 57 54 Jun-19 Sep-19 Dec-19 Mar-20 Jun-20 SBNA Other Entities¹

	Jun-20	Jun-19	YoY (%)	QoQ (%)
Demand	71.2	55.9	27.5	10.6
Time	14.6	13.0	12.6	-5.6
Total deposits	85.8	68.8	24.7	7.4
Mutual Funds	11.8	10.8	9.4	16.4
Total customer funds	97.6	79.6	22.6	8.4
SBNA	64.0	54.5	17.6	9.5
Other entities ¹	33.6	25.2	33.4	6.6
Total customer funds	97.6	79.6	22.6	8.4

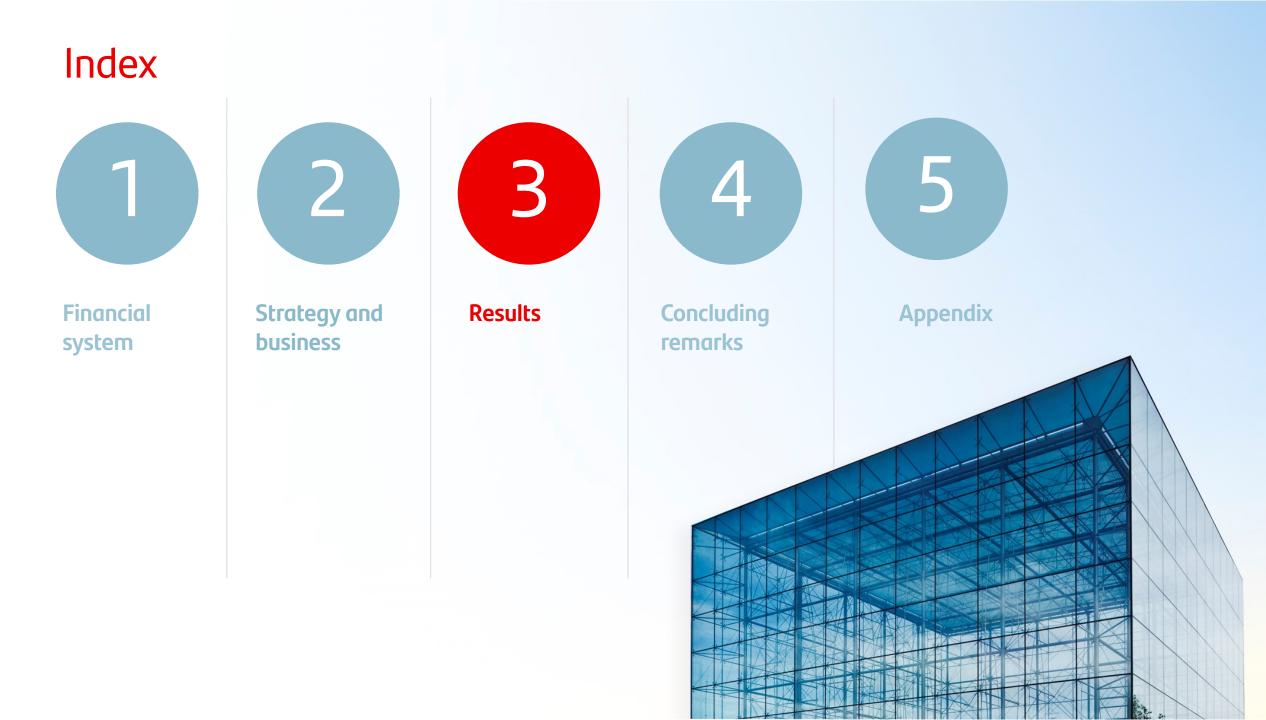


Strong deposit growth reducing wholesale borrowings needs

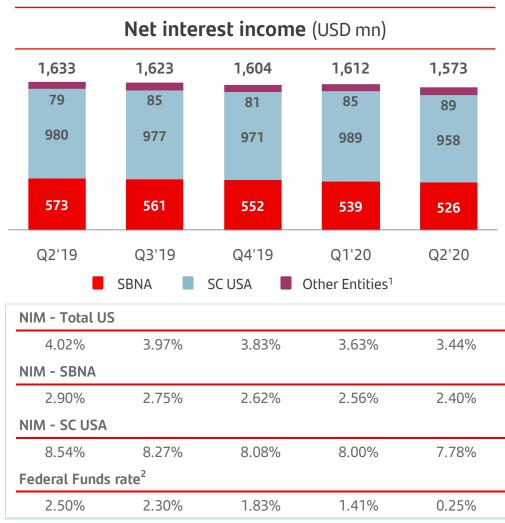


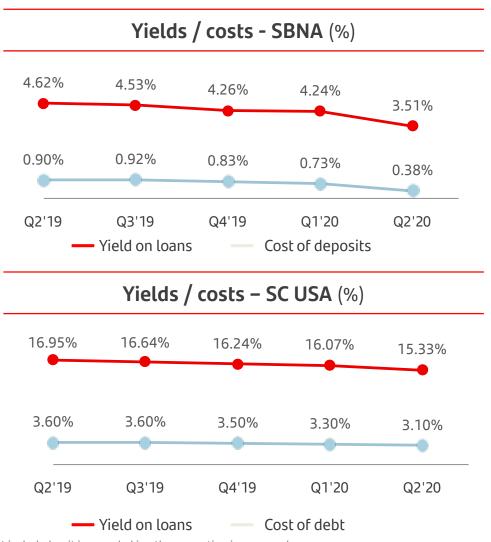


	Jun-20	Jun-19	YoY (%)	QoQ (%)
HoldCo Debt	11.1	9.2	20.7	18.1
SBNA				
FHLB	5.4	6.9	(21.7)	(38.9)
LTD Debt	0.0	0.1	(100.0)	(100.0)
SBNA Total	5.4	7.0	(22.9)	(39.6)
SC				
Utilized Third Party Funding	3.6	6.5	(44.6)	(41.9)
Amortizing Notes	8.4	6.3	33.3	(1.2)
Public Securitizations	20.3	20.0	1.5	(1.9)
SC Total	32.3	32.8	(1.5)	(8.8)
Total SHUSA Funding	48.8	48.9	(0.2)	(9.2)



NII lower driven by impact of lower rates and auto loan mix shift





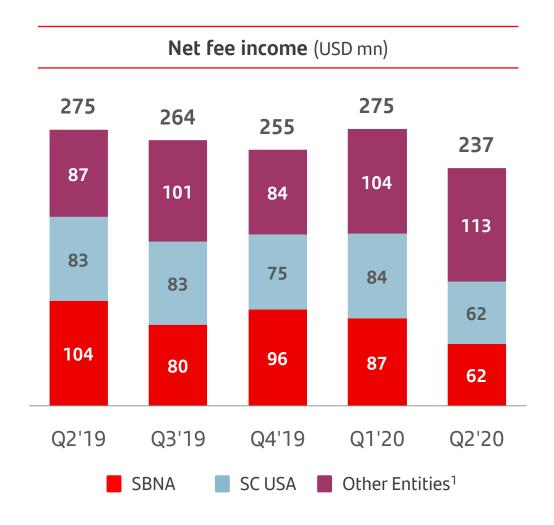


NOTE: NIM is calculated as Net Interest Income / Total Average Assets. Leasing income is not included as it is recorded in other operating income and expenses.

1. Other Entities includes Holdco, Puerto Rico, BSI Miami, NY (Branch+SIS).

2. Average Quarterly Rate.

Fee decrease driven mainly by lower consumer activity, partly offset by higher Capital Markets and Wealth Management fees



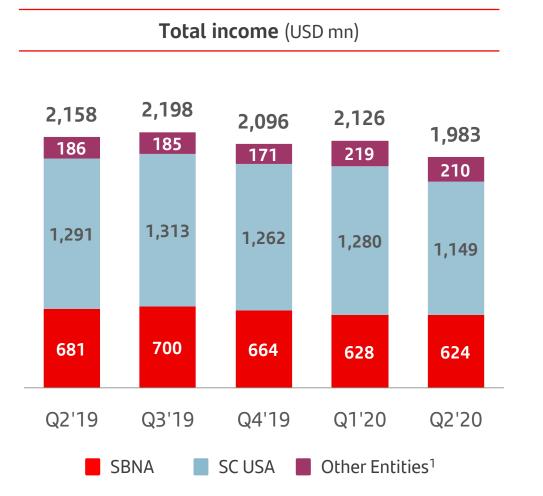
	H1'20	H1'19	YoY (%)	QoQ (%)
Transactional fees	320	333	-4.2	-15.7
Payment methods	138	158	-12.7	-22.2
Contingent commitments	58	55	6.2	-12.1
Account admin. and	78	67	16.3	15.2
maintenance	70	07	10.5	15.2
Other transactional	45	53	-15.2	-41.1
Investment and pension	16	16	-0.1	-14.2
funds				
Insurance	15	23	-35.0	-41.2
Securitites and custody	104	57	81.0	46.0
services	104	57	01.0	40.0
Other	57	110	-48.3	-61.9
Total net fee income	512	541	-5.3	-14.0
SBNA	149	203	-26.6	-29.4
SC USA	146	171	-14.5	-25.8
Other entities ¹	217	167	29.8	8.4
Total net fee income	512	541	-5.3	-14.0



NOTE: YoY fees at SBNA & Holdco impacted by employee transfer (USD 3.6MM per month impact) 1. Puerto Rico, BSI, NY (Branch+SIS) and Holdco

Total income lower driven by NII pressure as a result of Fed Rate cuts, lower leasing income and lower consumer fees





	H1'20	H1'19	YoY (%)	QoQ (%)
Net interest income	3,185	3,231	-1.4	-2.4
Net fee income	512	541	-5.3	-14.0
Customer revenue	3,697	3,771	-2.0	-4.1
Other ²	412	447	-7.8	-27.6
Total income	4,109	4,219	-2.6	-6.7
SBNA	1,252	1,311	-4.5	-0.6
SC USA	2,429	2,560	-5.1	-10.2
Other entities ¹	428	347	23.3	-4.1
Total income	4,109	4,219	-2.6	-6.7



NOTE: YoY fees at SBNA & Holdco impacted by employee transfer (USD 3.6MM per month impact).

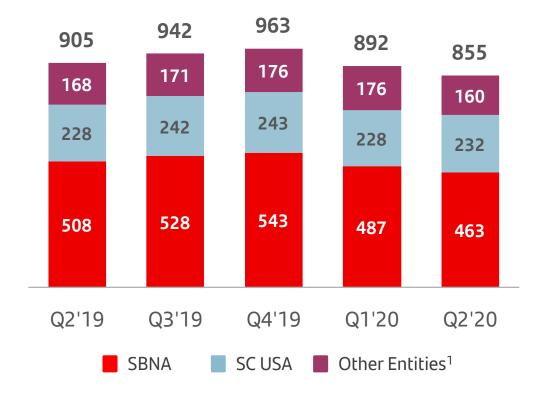
1. Puerto Rico, BSI, NY (Branch+SIS) and Holdco.

2. Gains (losses) on financial transactions and Leasing Income.

Lower expenses through expense discipline in personnel, marketing, technology and consulting costs



Operating expenses (USD mn)



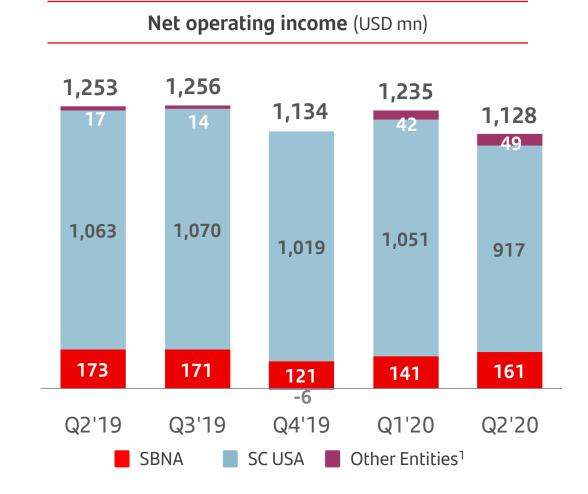
_	H1'20	H1'19	YoY (%)	QoQ (%)
SBNA	950	997	-4.7	-5.0
SC USA	460	442	4.2	1.5
Other entities ¹	337	347	-2.9	-9.1
Operating Expenses	1,747	1,786	-2.2	-4.1
Branches (#)	614	646	-5.0	-0.8
Employees (#)	17,299	17,381	-0.5	0.1



NOTE: YoY expenses at SBNA & Holdco impacted by employee transfer (`USD 3.3 mn per month impact) 1. Puerto Rico, BSI, NY (Branch+SIS) and Holdco.

Net operating income down 3% YoY, as the reduction in revenues was almost fully offset by lower expenses



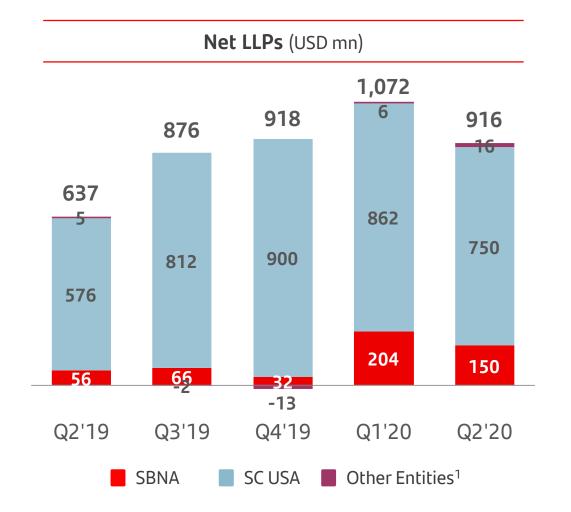


		H1'20	H1'19	YoY (%)	QoQ (%)
Total income		4,109	4,219	-2.6	-6.7
Operating Expen	ses	(1,747)	(1,786)	-2.2	-4.1
Net operating in	come	2,363	2,433	-2.9	-8.6
SBNA		303	314	-3.7	14.3
SC USA		1,969	2,118	-7.1	-12.7
Other entities ¹		91	0	-	17.0
Total Net operat	ing income	2,363	2,433	-2.9	-8.6
Efficiency ratio	- Total US	42.5%	42.3%	18 bps	
	- SBNA	75.8%	76.0%	-19 bps	
	- SC USA	18.9%	17.3%	169 bps	

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LLPs increased driven by COVID-19 related reserves





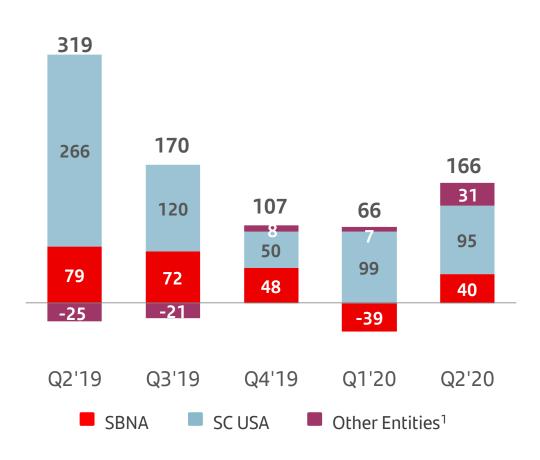
		H1'20	H1'19	YoY (%)	QoQ (%)
Net operati	ng income	2,363	2,433	-2.9	-8.6
Loan-loss p	rovisions	(1,988)	(1,331)	49.3	-14.6
Net operati provisions	ng income after	375	1,102	-66.0	30.8
SBNA		(354)	(110)	-	-26.3
SC USA		(1,612)	(1,214)	32.8	-13.1
Other entit	ies ¹	(22)	(7)	187.8	160.1
Total LLPs		(1,988)	(1,331)	49.3	-14.6
NPL ratio	- Total US	1.49%	2.32%	-83 bps	-51 bps
	- SBNA	0.71%	0.84%	-13 bps	9 bps
	- SC USA	3.52%	6.16%	-264 bps	-215 bps
Cost of credit ²	- Total US	3.30%	3.09%	21 bps	17 bps
	- SBNA	0.75%	0.28%	47 bps	15 bps
	- SC USA	10.33%	9.97%	36 bps	36 bps
Coverage Ratio	- Total US	253%	158%	94.7 pp	71.7 рр
	- SBNA	186%	124%	61.1 рр	-10.3 рр
	- SC USA	314%	177%	136.2 pp	117.7 рр

Holdco, Puerto Rico, BSI Miami, NY (Branch+SIS).
 Cost of credit based on 12 month loan-loss provisions divided by average customer loans.

Underlying profit down YoY driven mainly by COVID-19 impact on provisions, customer fees and lower lease income at SC

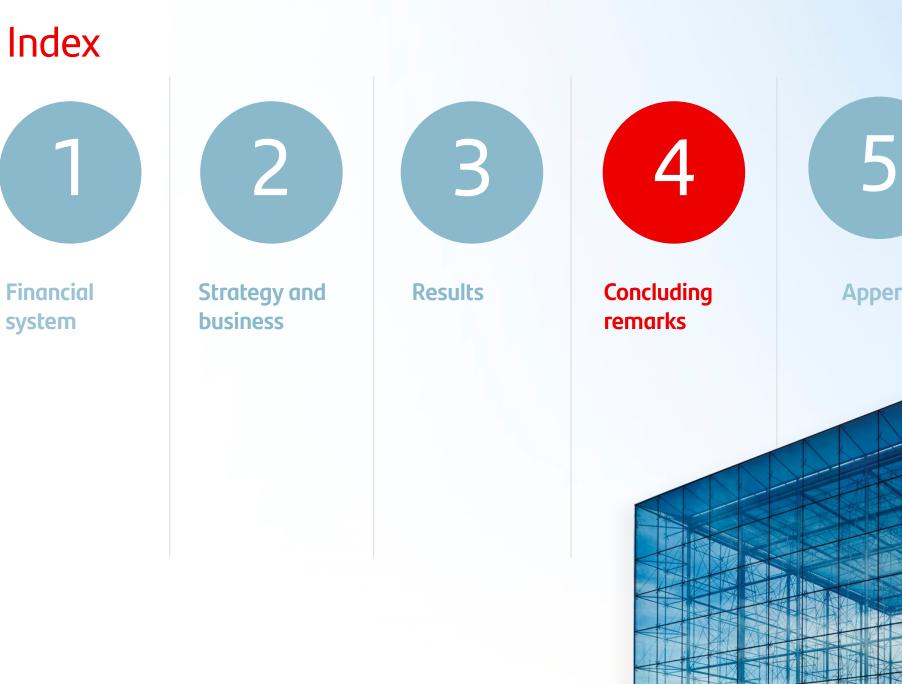


Underlying Attributable Profit (USD mn)



	H1'20	H1'19	YoY (%)	QoQ (%)
PBT	336	1,007	-66.7	15.7
Tax on profit	(39)	(281)	-86.1	-
Consolidated profit	296	726	-59.2	72.2
Minority interests	(64)	(201)	-68.0	-48.9
Underlying attributable profit	232	525	-55.8	149.5
SBNA	0	147	-99.9	0.0
SC USA	195	475	-59.0	-3.9
Other entities ¹	37	(97)	-	-
Total LLPs	232	525	-55.8	149.5
Effective tax rate	11.7%	27.9%	-16.2 pp	-34.2 pp





system

Appendix

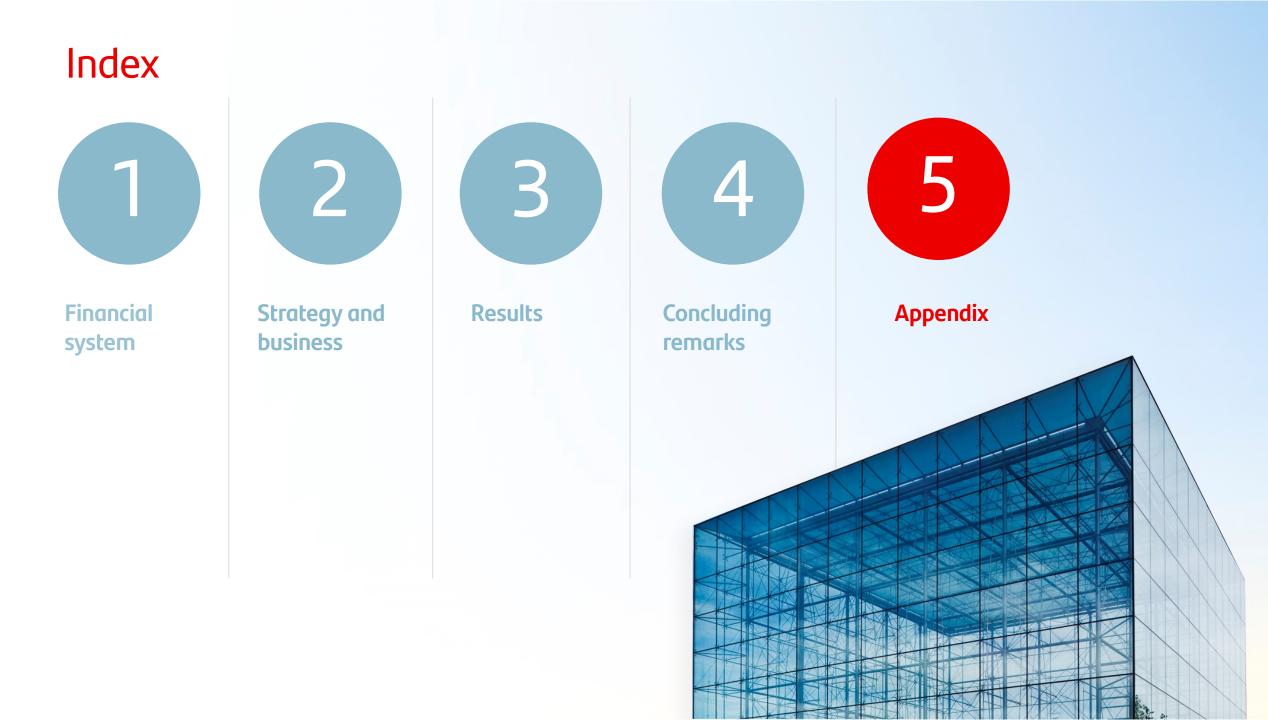
Concluding	remarks
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Conclusions



Financial System	 Industry loan growth driven by commercial balances Strong industry deposit growth continues in Q2'20
Strategy & Business	 Focus on meeting regulatory expectations Improvement of our customer experience and loyalty across segments Improve margins through focus on integration of US operations Optimize funding and capital to improve results Manage the COVID-19 crisis to support customers, employees and communities
Results	 Total income lower driven by NII pressure as a result of Fed Rate cuts, lower leasing income and lower consumer fees Lower expenses through expense discipline in personnel, marketing, technology and consulting costs Net operating income down 3% YoY, as the reduction in revenues was almost fully offset by lower expenses LLPs increased driven by COVID-19 related reserves Underlying profit down YoY driven mainly by COVID-19 impact on provisions, customer fees and lower lease income at SC

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Balance sheet – Santander US

USD million			Variation		
	Jun-20	Jun-19	Amount	%	
Loans and advances to customers	115,647	105,985	9,662	9.1	
Cash, central banks and credit institutions	21,636	15,693	5,943	37.9	
Debt instruments	18,012	15,760	2,252	14.3	
Other financial assets	7,289	4,453	2,837	63.7	
Other asset accounts	21,104	20,357	748	3.7	
Total assets	183,689	162,247	21,441	13.2	
Customer deposits	87,727	73,257	14,470	19.8	
Central banks and credit institutions	23,627	19,910	3,717	18.7	
Marketable debt securities	40,439	40,127	312	0.8	
Other financial liabilities	7,413	4,867	2,545	52.3	
Other liabilities accounts	4,423	4,236	188	4.4	
Total liabilities	163,629	142,397	21,233	14.9	
Total equity	20,059	19,851	209	1.1	
Other managed customer funds	21,040	20,544	495	2.4	
Mutual funds	11,825	10,808	1,018	9.4	
Pension funds	_	_	_	_	
Managed portfolios	9,214	9,737	(522)	(5.4)	



📣 Santander

Balance sheet – Santander Bank N.A.



USD million			Variat	ion
	Jun-20	Jun-19	Amount	%
Loans and advances to customers	59,750	59,482	269	0.5
Cash, central banks and credit institutions	8,691	5,312	3,379	63.6
Debt instruments	15,049	12,222	2,827	23.1
Other financial assets	2,091	1,340	751	56.0
Other asset accounts	2,556	2,465	91	3.7
Total assets	88,137	80,821	7,316	9.1
Customer deposits	64,399	54,621	9,778	17.9
Central banks and credit institutions	10,627	13,484	(2,856)	(21.2)
Marketable debt securities	_	128	(128)	(100.0)
Other financial liabilities	1,423	1,308	114	8.7
Other liabilities accounts	868	681	187	27.5
Total liabilities	77,317	70,222	7,095	10.1
Total equity	10,820	10,599	221	2.1
Other managed customer funds	0	0	0	1.2
Mutual funds	0	0	0	1.2
Pension funds	_	—	—	_
Managed portfolios			_	_



Balance sheet – Santander Consumer US



USD million			Variati	ion
	Jun-20	Jun-19	Amount	%
Loans and advances to customers	30,262	27,605	2,657	9.6
Cash, central banks and credit institutions	2,174	2,436	(262)	(10.7)
Debt instruments	119		119	(10.7)
Other financial assets	4	76	(72)	(94.5)
Other asset accounts	17,450	16,555	895	5.4
Total assets	50,010	46,672	3,338	7.2
Customer deposits	2	3	(1)	(33.1)
Central banks and credit institutions	13,135	10,536	2,599	24.7
Marketable debt securities	27,519	26,276	1,243	4.7
Other financial liabilities	289	317	(28)	(8.7)
Other liabilities accounts	2,172	1,991	181	9.1
Total liabilities	43,117	39,123	3,995	10.2
Total equity	6,892	7,549	(656)	(8.7)
Other managed customer funds	_	_	_	
Mutual funds	_	—	_	_
Pension funds	—	—	—	_
Managed portfolios	_	_	_	_



Income statement – Santander US



USD million

	Q1'19	Q2'19	Q3'19	Q4'19	Q1'20	Q2'20
Net interest income	1,598	1,633	1,623	1,604	1,612	1,573
Net fee income	266	275	264	255	275	237
Gains (losses) on financial transactions	18	26	65	37	51	55
Other operating income	179	224	245	201	188	118
Total income	2,061	2,158	2,198	2,096	2,126	1,983
Operating expenses	(881)	(905)	(942)	(963)	(892)	(855)
Net operating income	1,180	1,253	1,256	1,134	1,235	1,128
Net loan-loss provisions	(694)	(637)	(876)	(918)	(1,072)	(916)
Other gains (losses) and provisions	(66)	(29)	(85)	(43)	(7)	(33)
Underlying profit before tax	420	586	295	172	156	180
Tax on profit	(125)	(155)	(79)	(54)	(47)	8
Underlying profit from continuing operations	295	431	216	118	109	188
Net profit from discontinued operations	—	—	—	—	—	_
Underlying consolidated profit	295	431	216	118	109	188
Non-controlling interests	(89)	(112)	(46)	(11)	(42)	(22)
Underlying attributable profit to the parent	206	319	170	107	66	166

Income statement – Santander Bank N.A.



USD million

	Q1'19	Q2'19	Q3'19	Q4'19	Q1'20	Q2'20
Net interest income	564	573	561	552	539	526
Net fee income	98	104	80	96	87	62
Gains (losses) on financial transactions	4	15	47	26	5	39
Other operating income	(37)	(11)	11	(9)	(2)	(3)
Total income	630	681	700	664	628	624
Operating expenses	(489)	(508)	(528)	(543)	(487)	(463)
Net operating income	141	173	171	121	141	161
Net loan-loss provisions	(54)	(56)	(66)	(32)	(204)	(150)
Other gains (losses) and provisions	(6)	(20)	(32)	(23)	(3)	(11)
Underlying profit before tax	81	96	73	65	(66)	0
Tax on profit	(13)	(18)	(1)	(17)	26	39
Underlying profit from continuing operations	68	79	72	48	(39)	40
Net profit from discontinued operations						_
Underlying consolidated profit	68	79	72	48	(39)	40
Non-controlling interests						_
Underlying attributable profit to the parent	68	79	72	48	(39)	40

Income statement – Santander Consumer US



USD million

	Q1'19	Q2'19	Q3'19	Q4'19	Q1'20	Q2'20
Net interest income	972	980	977	971	989	958
Net fee income	87	83	83	75	84	62
Gains (losses) on financial transactions	0	(5)	5	1	10	(12)
Other operating income	209	232	248	214	197	140
Total income	1,269	1,291	1,313	1,262	1,280	1,149
Operating expenses	(214)	(228)	(242)	(243)	(228)	(232)
Net operating income	1,056	1,063	1,070	1,019	1,051	917
Net loan-loss provisions	(638)	(576)	(812)	(900)	(862)	(750)
Other gains (losses) and provisions	(14)	5	(33)	(15)	(2)	(15)
Underlying profit before tax	405	492	226	104	187	153
Tax on profit	(106)	(114)	(60)	(43)	(45)	(36)
Underlying profit from continuing operations	299	377	165	61	142	117
Net profit from discontinued operations		_		_		_
Underlying consolidated profit	299	377	165	61	142	117
Non-controlling interests	(89)	(112)	(46)	(11)	(42)	(22)
Underlying attributable profit to the parent	210	266	120	50	99	95



Our purpose is to help people and businesses prosper.

Our culture is based on believing that everything we do should be:

Simple Personal Fair





