

RELEVANT INFORMATION FOR THE ATTENDEES AT THE GENERAL MEETING OF SHAREHOLDERS OF BANCO SANTANDER, S.A.

The *Palacio de Exposiciones y Congresos de Santander* is located in the Avenida del Racing, next to the football stadium, and bordered by the Avenida del Racing and the Avenida del Estadio.

Website: www.palaciodeexposicionesycongresos.es

HOW TO GET TO SANTANDER

By plane:

The Seve Ballesteros - Santander Parayas airport is 5 Km from Santander and schedules direct connections with some of the main Spanish cities, as well as London (Stansted) or Rome.

Santander airport

Phone.....902 404 704 (from Spain)
+34 913 211 000 (from outside Spain)

Serviberia.....901 111 500 (from Spain only)

The Bilbao international airport, located in Loiu, only 100 Km from Santander, has direct and regular connections.

From Bilbao airport, there is a regular bus service to the city of Bilbao and then to Santander.

Websites: www.aena.es, www.alsa.es/nuestros-destinos/aeropuertos/aeropuerto-de-bilbao
and www.alsa.es/rutas/bilbao-santander.htm

By ferry:

Just a few metres from the Jardines de Pereda (Pereda Gardens) and the Paseo de Pereda, in the city centre, you will find the Santander Ferry port with ferry connections from Great Britain.

Websites: www.brittanyferries.es and www.brittany-ferries.co.uk

By train:

RENFE railway station is in Plaza de las Estaciones, right in the centre of Santander. There are several daily trains from Madrid. Please find in the link below further information and possibilities available for traveling to Santander.

Website: www.renfe.es

By road:

Operating in the region linking Santander with the rest of the country and with Europe.

Website: www.transportedecantabria.es

By car:

- From Bilbao, take the A-8.
- From Madrid, take the A-1 to Burgos, the N-627 to Aguilar de Campoo and the A-67 to Santander.
- From Barcelona, take the AP-2 to Zaragoza, AP-68 to Bilbao and connect there with the A-8.
- From Oviedo, take the A-64 to the A-8 and then to Torrelavega, once there take the A-67 to Santander.
- From Palencia, take the A-67.

Website: www.google.es/maps

HOW TO GET TO THE EXHIBITION CENTRE

Find below the map with the location of the *Palacio de Exposiciones y Congresos de Santander* in the city of Santander as well as the complete address and coordinates.

 Calle Real Racing Club, 3 – 39005 Santander

43° 28' 31"N / -3° 47' 30"O



DISABLED AND HEARING IMPAIRED ASSISTANCE

The Centre is accessible for the disabled, who may attend with their companion.

A hostess will be at your disposal upon request at the "Shareholder Office", located in the centre's foyer, who will accompany you to the area designated for the hearing impaired, which is fitted with the appropriate technical means.

SIMULTANEOUS INTERPRETATION

A simultaneous interpretation service in English will be provided throughout the meeting. You can request the transmitters and headphones in the foyer – which will be signposted as SIMULTANEOUS INTERPRETATION. Your ID, passport or driving licence shall be deposited as a guarantee at the desk in order to get a transmitter and headphones.

WHAT TO BRING

At the *Palacio de Exposiciones y Congresos de Santander* entrance, all attendees will be required to show their attendance, delegation and remote voting card, and those attendance, delegation and remote voting cards on the behalf of another shareholder. All of them properly filled out and signed. Likewise their ID, passport or another identification will be required.

CONTACT DETAILS

For any information concerning the General Meeting, there are several means of information available to shareholders:

- Santander Shareholder Relations: Santander City Group / Pereda building / Floor 2 / 28660, Boadilla del Monte (Madrid) / Spain
- Shareholders helpline: +34 91 276 92 90
- E-mail: junta.accionistas@santander.com

DATA PROTECTION POLICY:

Banco Santander, S.A. will process your personal data to manage your query, question and/or suggestion. The processing is necessary for this purpose and its legal basis is the execution of the query, question and/or suggestion sent by the user. The data subject has the right to exercise his/her right of access, rectification, erasure, limitation, object, portability and to not be subject to automated individual decision-making sending a written request to the following email address protecciondedatosaccionistas@gruposantander.com or to the postal address Banco Santander, S.A. - Shareholders' relationship area-, Ciudad Grupo Santander, Avda de Cantabria, building Pereda, 2nd Floor, 28660 Boadilla del Monte (Madrid), Spain, including in both cases a copy of the ID card or any other official document that proves his/her identity. More information regarding the processing of personal data is available in the following Privacy Policy:

https://yosoyaccionista.santander.com/politica_privacidad