

RELEVANT INFORMATION FOR THE ATTENDEES AT THE ANNUAL GENERAL MEETING OF SHAREHOLDERS OF BANCO SANTANDER, S.A.

The *Palacio de Exposiciones y Congresos de Santander* is located in the Avenida del Racing, next to the football stadium, and bordered by the Avenida del Racing and the Avenida del Estadio.

Website: www.palaciodeexposicionesycongresos.es

HOW TO GET TO SANTANDER



BY PLANE:

The Seve Ballesteros - Santander Parayas airport is 5 Km from Santander and schedules direct connections with some of the main Spanish cities, as well as London (Stansted) or Rome.

Santander airport

Phone.....902 404 704 (from Spain)
+34 913 211 000 (from outside Spain)

Serviberia.....901 111 500 (from Spain only)

The Bilbao international airport, located in Loiu, only 100 Km from Santander, has direct and regular connections.

From Bilbao airport, there is a regular bus service to the city of Bilbao and then to Santander.

Websites: www.aena.es and
www.alsa.es/nuestros-destinos/aeropuertos/aeropuerto-de-bilbao



BY FERRY:

Just a few metres from the Jardines de Pereda (Pereda gardens) and the Paseo de Pereda, in the city centre, you will find the Santander Ferry port with Ferry connections from Great Britain.

Websites: www.brittanyferries.es and www.brittany-ferries.co.uk



BY TRAIN:

RENFE railway station is in *Plaza de las Estaciones*, right in the centre of Santander.

There are several daily trains from Madrid. Please find in the link below further information and possibilities available for traveling to Santander.

Website: www.renfe.es



BY ROAD:

Operating in the region linking Santander with the rest of the country and with Europe.

Website: www.transportedecantabria.es




BY CAR:

- From Bilbao, take the A-8.
- From Madrid, take the A-1 to Burgos, the N-627 to Aguilar de Campoo and the A-67 to Santander.
- From Barcelona, take the N-II to Logroño and take the A-8 in Bilbao.
- From Oviedo, take the A-66 to Unquera, and the A-8 to Torrelavega, and once there take the A-67 to Santander.
- From Palencia, take the N-611 through the Reinosa and Torrelavega route.

Website: www.google.es/maps

HOW TO GET TO THE EXHIBITION CENTRE

Find below the map with the location of the *Palacio de Exposiciones y Congresos de Santander* in the city of Santander as well as the complete address and coordinates.

 Calle Real Racing Club, 3 – 39005 Santander
43° 28' 32' / -3° 47' 31'



DISABLED AND HEARING IMPAIRED ASSISTANCE

The Centre is accessible for the disabled, who may attend with their companion.

A hostess will be at your disposal upon request at the "Shareholder Office", located in the centre's foyer, who will accompany you to the area designated for the hearing impaired, which is fitted with the appropriate technical means.

SIMULTANEOUS INTERPRETATION

A simultaneous interpretation service in English will be provided throughout the meeting. You can request the transmitters and headphones in the foyer – which will be signposted as SIMULTANEOUS INTERPRETATION. You will need to provide the hostess with your ID or passport number in order to collect a transmitter and headphones.

WHAT TO BRING

At the Palacio de Exposiciones y Congresos de Santander entrance, all attendees will be required to show their attendance, delegation and remote voting card, and those attendance, delegation and remote voting cards on the behalf of another shareholder, as well as their ID, passport or another identification.

CONTACT DETAILS

For any information concerning the General Meeting, there are several means of information available to shareholders:

- Santander Shareholder Relations: Grupo Santander City / Marisma building /Floor 0 / 28660, Boadilla del Monte (Madrid)/Spain
- Shareholders helpline: +34 91 276 92 90
- E-mail: junta.accionistas@santander.com